

# WorldCare continuous transfer form: Group Employees

| For company use – intermediary details and stamp   |   |  |  |  |  |  |  |
|--|---|--|--|--|--|--|--|
| Intermediary company:  | Fax number:   |  |  |  |  |  |  |
|  | Email address:  |  |  |  |  |  |  |
| Contact name:  | Official stamp:   |  |  |  |  |  |  |
|  |   |  |  |  |  |  |  |
| Telephone number:  |   |  |  |  |  |  |  |
| If <b>You</b> are applying for one of <b>Our Group Plans</b> with <b>Benefits</b> similar to those of <b>Your</b> current policy, <b>We</b> may be able to offer <b>You</b> a continuous transfer, which means that <b>We</b> will not ask for full details about <b>Your</b> employees' medical history and cover can continue. For any new <b>Benefits</b> the waiting period will apply. Any <b>Benefits</b> covered under <b>Your</b> previous policy but not covered under <b>Our Group Plan</b> will not be <b>Eligible</b> for cover following the transfer. Any endorsements that applied to <b>Your</b> existing policy will continue to apply to <b>Your</b> new <b>Group Plan</b> . |   |  |  |  |  |  |  |
| Please complete this form in BLOCK CAPITALS. <b>You</b> should attach a copy of <b>Yo Start Date</b> of the existing policy.   | our existing certificate of insurance, detailing any endorsements and the |  |  |  |  |  |  |
| A deliberate or reckless misrepresentation by <b>You</b> may lead to <b>Us</b> voiding <b>Your</b> membership. Where <b>You</b> make a careless misrepresentation <b>We</b> may void <b>Your Group Plan</b> or decline or reduce related claim payments. A misrepresentation is an untrue statement of fact relied on by one party, in this case <b>Us</b> , in establishing the terms of a contract ( <b>Your Group Plan</b> ). <b>You</b> should ensure that <b>You</b> complete <b>Your</b> application carefully, accurately and fairly. If <b>You</b> are unsure on any matter <b>You</b> should contact <b>Us</b> .  |   |  |  |  |  |  |  |
| We advise You to keep a record of all information You supply to Us in connec   |   |  |  |  |  |  |  |
| If, after completing <b>Your</b> application form and before the latest of either <b>Our</b> wanything occurs which affects the information <b>You</b> provided in this form, such <b>Dependants</b> or employees, <b>You</b> must tell <b>Us</b> in writing about the change.   |   |  |  |  |  |  |  |
| We reserve the right to decline or accept Your application or to accept Your a   | application form with special terms.                                      |  |  |  |  |  |  |
| Please send <b>Your</b> completed application form along with a copy of <b>Your</b> gover<br>Now Health International Limited, PO Box 482055, Dubai, UAE. <b>You</b> can also scan   | · · · · · · · · · · · · · · · · · · ·                                     |  |  |  |  |  |  |
| Section 1: Previous Medical Insurance  |   |  |  |  |  |  |  |
| Policy no.:  | Date cover expires/expired (dd/mm/yyyy): / /                              |  |  |  |  |  |  |
| Name of Insurer:   |   |  |  |  |  |  |  |
| Do <b>You</b> intend to continue with the existing insurance?  | Yes □ No □  |  |  |  |  |  |  |
| Section 2: Crown members   |   |  |  |  |  |  |  |
| Section 2: Group members   |   |  |  |  |  |  |  |
| 2.1 Name of Planholder   |   |  |  |  |  |  |  |
| First name(s):   | Family name:  |  |  |  |  |  |  |
| What do <b>You</b> like to be called?  |   |  |  |  |  |  |  |
| (If Your full name is John Andrew Smith, You might like to be called John or Mr Smith or Andy. We will address all correspondence to You in this way.)   |   |  |  |  |  |  |  |
| 2.2 Planholder details   |   |  |  |  |  |  |  |
| Company name:  |   |  |  |  |  |  |  |
| Group Plan number:   |   |  |  |  |  |  |  |
| Address:   |   |  |  |  |  |  |  |
|  |   |  |  |  |  |  |  |
| Email address:   | Preferred telephone number:   |  |  |  |  |  |  |

| Is this <b>Your</b>   | Mobile □     | Home □           | Work □         |              | If <b>You</b> would like SMS n<br>please tell us <b>Your</b> mob |                |           |        |          |
|---|--------------|------------------|----------------|--------------|--|----------------|-----------|--------|----------|
| Gender:   | Male □       | Female □         |                |              | Date of birth (dd/   | mm/yyyy):      | /         | /      |          |
| Country of Residence:   |              |                  |                |              | Nationality:   |                |           |        |          |
| Height (cm/ft):   |              |                  |                |              | Weight (kg/lbs):   |                |           |        |          |
| Occupation:   |              |                  |                |              | Occupation indus   | stry:          |           |        |          |
| Are <b>You</b> or any intended<br>(If yes please provide furt | member of ti | his policy, or a | ny family memb | per or close | associate a politica   | lly exposed pe | rson? Yes | No 🗆   |          |
| 2.3 Spouse and Dep  | endant det   | tails            |                |              |  |                |           |        |          |
| Spouse details  |              |                  |                |              |  |                |           |        |          |
| First name(s):  |              |                  |                |              | Family name:   |                |           |        |          |
| What does he/she like to                                      | be called?   |                  |                |              |  |                |           |        |          |
| Gender:   | Male □       | Female [         | ]              |              | Date of birth (dd/   | mm/yyyy):      | /         | /      |          |
| Country of Residence:   |              |                  |                |              | Nationality:   |                |           |        |          |
| Height (cm/ft):   |              |                  |                |              | Weight (kg/lbs):   |                |           |        |          |
| Occupation:   |              |                  |                |              | Occupation indus   | stry:          |           |        |          |
| Dependant details   |              | Deper            | ndant 1        | De           | pendant 2  | Depe           | ndant 3   | Depe   | ndant 4  |
| First name(s):  |              |                  |                |              | ,  |                |           |        |          |
| Family name:  |              |                  |                |              |  |                |           |        |          |
| What does he/she like to b                                    | pe called?   |                  |                |              |  |                |           |        |          |
| Gender:   |              | Male □           | Female □       | Male □       | ] Female □   | Male □         | Female □  | Male □ | Female □ |
| Date of birth (dd/mm/yyy                                      | ry):         | /                | /              | /            | /  | /              | /         | /      | /        |
| Country of Residence:   |              |                  |                |              |  |                |           |        |          |
| Nationality:  |              |                  |                |              |  |                |           |        |          |
| Height (cm/ft):   |              |                  |                |              |  |                |           |        |          |
| Weight (kg/lbs):  |              |                  |                |              |  |                |           |        |          |
| Relationship to <b>Planhold</b>                               | er:          |                  |                |              |  |                |           |        |          |
| Occupation (ages 16+):  |              |                  |                |              |  |                |           |        |          |

### 2.4 Health declaration

If **You** have more than five **Dependants**, please use a separate sheet of paper and attach it to this application. **You** do not need to disclose matters related to common colds, **Vaccinations** or hayfever.

|       |  | Planholder | Dependant<br>(Spouse) | Dependant<br>1 | Dependant<br>2 | Dependant<br>3 | Dependant<br>4 |
|-------|--|------------|-----------------------|----------------|----------------|----------------|----------------|
| 2.4.1 | Have <b>You</b> in the last five years ever undergone any <b>Surgical Procedure</b> , been a patient or been treated in a <b>Hospital</b> , clinic, sanatorium, nursing home or other medical institution where <b>You</b> were off work for more than one week, and/or received more than 10 days' <b>Treatment</b> ? | Yes □ No □ | Yes □ No □            | Yes □ No □     | Yes □ No □     | Yes □ No □     | Yes □ No □     |
| 2.4.2 | Have <b>You</b> ever been diagnosed with, hospitalised for, received <b>Treatment</b> , tests or investigations for any type of disease, physical impairment, congenital or had signs or symptoms of or hereditary disorder, disability, recurrent illness, major injury or <b>Medical Condition</b> ?                 | Yes □ No □ | Yes □ No □            | Yes □ No □     | Yes □ No □     | Yes □ No □     | Yes □ No □     |
| 2.4.3 | Are <b>You</b> currently taking any kind of medication (other than oral contraceptives), or is any <b>Treatment</b> or tests currently being performed or planned, or any day or <b>In-Patient</b> hospitalisation scheduled?  | Yes □ No □ | Yes □ No □            | Yes □ No □     | Yes □ No □     | Yes □ No □     | Yes □ No □     |

# Additional information

If **You** answered 'Yes' to any of questions 2.4.1 to 2.4.3, please provide details in the box below. Please provide as much detail as possible, including the date and nature of diagnosis, frequency and severity of symptoms, date of last episode as well as details of any past, current or known future **Treatment**.

| Member name | Diagnosis (If none made please describe the exact nature of symptoms suffered) | Date of consultation | Treatment/<br>Medication<br>received | Date of last<br>treatment/<br>symptoms | Any underlying cause | Specific<br>location on<br>body including<br>left or right | Outcome  (e.g. on-going complete recovery, likely to recur) or for smears, frequency (annually, 6-monthly) |
|-------------|--|----------------------|--------------------------------------|--|----------------------|--|--|
|             |  |                      |                                      |  |                      |  |  |
|             |  |                      |                                      |  |                      |  |  |
|             |  |                      |                                      |  |                      |  |  |
|             |  |                      |                                      |  |                      |  |  |

#### 2.5 Doctor's contact details

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Please give details of Your current usual doctor or the one who is most familiar with Your medical history.

| Medical Fractitioner's details      |                   |
|-------------------------------------|-------------------|
| Name:                               | Telephone number: |
| Address:                            |                   |
| Date of last attendance and reason: |                   |
|                                     |                   |

#### Section 3: Important notes

Quotations are valid for 30 days subject to the above details remaining the same and are issued in accordance with Now Health International **Group Plan** terms, conditions and exclusions.

The premiums quoted have been calculated based on each person's age at the date of the quotation. Premiums may be subject to change if the age of any person increases prior to the actual **Start Date** of **Your** Now Health International **Group Plan**. Cover cannot start until **You** have accepted all of **Our** terms and conditions following **Our** receipt of this application form and **We** have received the correct premium.

The premiums quoted have been based on Your Body Mass Index being within normal limits.

#### Data protection

We and the Underwriters will collect certain information about You in the course of considering Your application and, if a Plan is issued to You, conducting Our relationship with You. This information will be processed for the purposes of underwriting Your insurance coverage, managing any Plan issued and administering claims. Your information may be passed to Underwriters, Medical Practitioners, Medical Assistance Companies and Claims Administrators for these purposes. The same duty of confidentiality is required of any third parties to whom the administration of Your Plan may be subcontracted. Your name and contact details will not be disclosed to other organisations (except as stated above).

Now Health International may contact **You** with details of **Our** other products and services which may be of interest to **You**. **You** may be contacted by post, telephone or email if appropriate. If **You** do not wish **Us** to do this please tick this box  $\Box$ .

You have a right of access to, and correction of, information that We hold about You. Please contact Us if You would like to exercise either of these rights. Some of the information We collect about You may be classified as "sensitive" – that is information about racial or ethnic origin and physical or mental health. Data protection laws impose specific conditions in relation to sensitive information, including, in some circumstances, the need to obtain Your explicit consent before We process the information.

Important note: We regard the rights above as best practice but the legal requirements may differ in the country in which You reside. Please contact Us for additional information regarding regulations in Your jurisdiction.

By signing this Application Form **You** consent to the processing and transfer of information (including sensitive information) described in this notice. Without this consent **We** will not be able to consider **Your** application.

## Section 4: Declaration and authorisation

I hereby apply for cover on behalf of all the persons named in this application form for a Now Health International Group Plan as specified above.

I have received and read the **Benefit Schedule**, Terms and Conditions, **Definitions**, **Benefits** and exclusions of this **Group Plan**. I understand that the Application Form, Group Agreement, **Certificate of Insurance**, **Benefit Schedule** and the Members' Handbook incorporating the **Group Plan** terms and conditions make up the contract between **Us** and all form part of the **Group Plan** Agreement. I am aware that cover shall be provided in accordance with the Agreement.

- I declare that the information given in this application is true and that disclosure in respect of each person included in this application is complete, even if some of the information provided is not in my own handwriting. I understand it is unlawful for me to knowingly provide false, incomplete or misleading facts or information to Now Health International for the purpose of defrauding or attempting to defraud Now Health International. Penalties may include imprisonment, fines, denial of coverage, loss of premium, loss of **Benefits** and legal damages.
- I understand that I must notify Now Health International Limited of any changes in the facts contained in this application form, such as a change in the state of health of any person named in it, before the latest of either written acceptance, payment of premium or the **Start Date/Entry Date**.
- I declare that I have read the following from the members' handbook and Group Agreement:
  - cancellation and termination rights
  - complaints procedures and referral rights to the financial ombudsman service
  - law and jurisdiction of the **Group Plan**
  - language of the **Group Plan** and **Our** service
  - compensation arrangements
  - Now Health International Limited is acting on behalf of Best Doctors Insurance Limited for the purposes of issuing and administering Group Plans, receiving premiums and paying claims.
- I understand that Now Health International cannot be liable and therefore will not pay claims if my **Group Plan** is lapsed should Now Health International be unable to collect my premium for whatever reason and I do not provide Now Health International with an alternate method of payment within seven days of Now Health International requests for alternative methods of payment.

- I understand that if I am able to claim any costs from another insurance policy for the cost of any treatment or benefits received, Now Health International Limited will only be liable for a proportional share of the total costs.
- I have read the important notes.
- I agree to the declaration above and understand that cover is provided in accordance with the terms and conditions of the Now Health International **Group Plan**.

| Signature (Insured): | Date (dd/mm/yyyy): |   |   |
|----------------------|--------------------|---|---|
|                      | /                  | , | / |

Plans issued by Now Health International Limited, which is regulated by Dubai Financial Services Authority, register number F001448, are underwritten by Best Doctors Insurance Limited, which is regulated by the Bermuda Monetary Authority, register number 42307.

Plans are only available to those outside the UAE.

Now Health International Limited, Registered Office: Unit OT 19-37, Level 19, Central Park Offices, DIFC, United Arab Emirates PO Box 482055, Dubai, UAE

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