

For company use – intermediary details and stamp					
Intermediary company:	Fax number:				
	Email address:				
Contact name:	Official stamp:				
Telephone number:					

If **You** are applying for one of **Our Plans** with **Benefits** similar to those of **Your** current policy, **We** may be able to offer **You** a continuous transfer, which means that **We** will not ask for full details about **Your** medical history and cover can continue. For any new **Benefits** the waiting period will apply. Any **Benefits** covered under **Your** previous policy but not covered under **Our Plan** will not be **Eligible** for cover following the transfer. Any endorsements that applied to **Your** existing policy will continue to apply to **Your** new **Plan**.

Please complete this form in BLOCK CAPITALS. You should attach a copy of Your existing certificate of insurance, detailing any endorsements and the Start Date of the existing policy.

A deliberate or reckless misrepresentation by **You** may lead to **Us** voiding **Your Plan** with loss of premium. Where **You** make a careless misrepresentation **We** may void **Your Plan** or decline or reduce related claim payments. A misrepresentation is an untrue statement of fact relied on by one party, in this case **Us**, in establishing the terms of a contract (**Your Plan**). **You** should ensure that **You** complete **Your** application carefully, accurately and fairly. If **You** are unsure on any matter **You** should contact **Us**.

We advise You to keep a record of all information You supply to Us in connection with this application.

If, after completing **Your** application form and before the latest of either **Our** written acceptance, payment of premium or **Your Start Date**, anything occurs which affects the information **You** provided in this form, such as a change in **Your** state of health or the state of health of any of **Your Dependants** or employees, **You** must tell **Us** in writing about the change.

We reserve the right to decline or accept Your application or to accept Your application form with special terms.

Please send **Your** completed application form along with a copy of **Your** government issued identity document to **Us** via **Your** intermediary, or direct to Now Health International Services (Europe) Limited, Dragonara Business Centre 5th Floor, Dragonara Road, St Julian's, STJ 3141, Malta. **You** can also scan it and email it to EuropeSales@now-health.com.

Section 1: Previous Medical Insurance

Policy no.:	Date cover expires/expired (dd/mm/yyyy):	/ /	
Name of Insurer:			
Do You intend to continue with the existing insurance?		Yes 🗆	No 🗆

Section 2: Individuals and families

2.1 Name of Planholder

First name(s):	Family name:
What do You like to be called?	

(If Your full name is John Andrew Smith, You might like to be called John or Mr Smith or Andy. We will address all correspondence to You in this way.)

2.2 Planholder details

Address:						
Email address:						
Preferred telephone num	Der (including cou	ntry code):				
Is this Your	Mobile 🗆	Home 🗆	Work 🗆	If You would like SMS notifications, please tell us Your mobile number:		
Gender:	Male 🗆	Female 🗆		Date of birth (dd/mm/yyyy):	/	/

Country of Residence:	Nationality:
Height (cm/ft):	Weight (kg/lbs):
Occupation:	Occupation industry:
Are You or any intended member of this policy, or any family member or close (If yes please provide further details)	associate a politically exposed person? Yes 🗌 No 🗌

2.3 Spouse and Dependant details

Spouse details							
First name(s):			Family name:				
What does he/she like to	be called?						
Gender:	Male 🗆	Female 🗆	Date of birth (dd/mm/yyyy):	/	/		
Country of Residence:			Nationality:				
Height (cm/ft):			Weight (kg/lbs):				
Occupation:			Occupation industry:				

Dependant details	Depe	ndant 1	Dependant 2		Dependant 3		Dependant 4	
First name(s):								
Family name:								
What does he/she like to be called?								
Gender:	Male 🗆	Female 🗆	Male 🗆	Female 🗆	Male 🗆	Female 🗆	Male 🗆	Female 🗆
Date of birth (dd/mm/yyyy):	/	/	/	/	/	/	/	/
Country of Residence:								
Nationality:								
Height (cm/ft):								
Weight (kg/lbs):								
Relationship to Planholder :								
Occupation (ages 16+):								

2.4 Health declaration

If **You** have more than five **Dependants**, please use a separate sheet of paper and attach it to this application. **You** do not need to disclose matters related to common colds, **Vaccinations** or hayfever.

		Planholder	Dependant (Spouse)	Dependant 1	Dependant 2	Dependant 3	Dependant 4
2.4.1	Have You in the last five years ever undergone any Surgical Procedure , been a patient or been treated in a Hospital , clinic, sanatorium, nursing home or other medical institution where You were off work for more than one week, and/or received more than 10 days Treatment ?	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌
2.4.2	Have You ever been diagnosed with, hospitalised for, received Treatment , tests or investigations for any type of disease, physical impairment, congenital or had signs or symptoms of or hereditary disorder, disability, recurrent illness, major injury or Medical Condition ?	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆	Yes 🗆 No 🗆
2.4.3	Are You currently taking any kind of medication (other than oral contraceptives), or is any Treatment or tests currently being performed or planned, or any day or In-Patient hospitalisation scheduled?	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌	Yes 🗌 No 🗌

Additional information

If You answered 'Yes' to any of questions 2.4.1 to 2.4.3, please provide details in the box below.

Please provide as much detail as possible, including the date and nature of diagnosis, frequency and severity of symptoms, date of last episode as well as details of any past, current or known future **Treatment**.

Member name	Diagnosis (If none made please describe the exact nature of symptoms suffered)	Date of consultation	Treatment/ Medication received	Date of last treatment/ symptoms	Any underlying cause	Specific location on body including left or right	Outcome (e.g. on-going complete recovery, likely to recur) or for smears, frequency (annually, 6-monthly)

2.5 Doctor's contact details

Please give details of Your current usual doctor or the one who is most familiar with Your medical history.

Medical Practitioner's details

Name:	Telephone number:
Address:	
Date of last attendance and reason:	

2.6 Claim reimbursement method

Bank transfer is the most secure and quickest method to receive claim reimbursement payments.

For bank transfer

Section 3: Start Date

The date the **Plan** will start from (dd/mm/yyyy): / /

Cover cannot start until **You** have accepted all of **Our** terms and conditions following **Our** receipt of this application form and **We** have received the correct premium. **You** can apply for cover to start at a future date within 60 days of completion of this application form.

Section 4: Our environmental policy - Your document delivery settings

- You can use Your secure online portfolio to view and download Plan documents, including Your Certificate of Insurance
- You can use Your secure online portfolio to download Your virtual membership card
- Add Your membership card to Your smartphone wallet

Section 5: Method and frequency of premium payment

Please note that if the payment **You** are to make now is based on an indicative quote the amount due may change once **We** have reviewed this application. **You** will need to both agree and pay the revised premium before cover can start. Please select the frequency and payment type **You** would like to pay **Your** premiums in. Please note that quarterly premiums have a 3% surcharge and monthly premiums have a 5% surcharge.

	Annually	Semi-annually	Quarterly	Monthly
Credit card				
Bank transfer		N/A	N/A	N/A
Apple Pay/Google Pay		N/A	N/A	N/A

Credit card: We accept Visa, MasterCard, and American Express, please pay via the payment link which Our Customer Service Team will send to Your email address. If You have not received this payment link, please call Our team on +356 2260 5110. Your card issuer may charge an additional conversion or transaction fee to process this payment.

Bank transfer: Please use the relevant bank details for the currency of **Your Plan**. Please quote **Your Plan** number in the transfer details as a reference. **Apple Pay/Google Pay**: **We** accept Apple Pay or Google Pay for annual premium payment.

Bank transfer	USD account	EUR account	GBP account	
Bank	Citibank	Citibank	Citibank	
Bank account name	Now Health International Services (Europe) Limited	Now Health International Services (Europe) Limited	Now Health International Services (Europe) Limited	
Address	Citibank, 1 North Wall Quay, Dublin 1, Ireland	Citibank, 1 North Wall Quay, Dublin 1, Ireland	Citibank, 1 North Wall Quay, Dublin 1, Ireland	
Account no.	33494416	33494343	33494386	
Sort code	990051	990051	990051	
Swift code	CITIIE2X	CITIIE2X	CITIIE2X	
IBAN no.	IE46CITI99005133494416	IE77CITI99005133494343	IE80CITI99005133494386	

Section 6: Plan options

For detailed information about the **Plan** choices available, please refer to the WorldCare **Benefit Schedule**. Please indicate **Your Plan** choice, **Deductible**, and any additional options.

Choice of **Plan**

Choice of Plan Benefit	Essential	Advance	Excel	Apex
Maximum annual limit	USD 3m/ EUR 2.4m/GBP 1.9m	USD 3.5m/ EUR 2.8m/GBP 2.2m	USD 4m/ EUR 3.2m/GBP 2.5m	N/A
In-Patient and Day-Patient care			•	N/A
Organ Transplant			•	N/A
Cancer Treatment				N/A
Acute Medical Conditions during Pregnancy and Childbirth			•	N/A
Evacuation and Repatriation				N/A
Day-Patient or Out-Patient surgery			•	N/A
Out-Patient Medical Practitioner fees				N/A
Rehabilitation	•	•	•	N/A
Congenital disorders				N/A
Chronic Condition cover			•	N/A
Routine and complex dental Treatment				N/A
Routine maternity cover		•	•	N/A
Please choose				N/A
		Full refund	Not covered	Limited cover
Choice of currency	USD 🗆	EU	R 🗆	GBP 🗆

Plan Deductible

If You would like to change from the Standard Deductible to one of the other options, please tick the appropriate box. Please note that the Plan Deductible applies to In-Patient and Day-Patient Treatment is per Insured Person, per Period of Cover.

If You choose an Optional Deductible, on WorldCare Advance, WorldCare Excel or WorldCare Apex, You must also select an Out-Patient Co-Insurance Option or an Out-Patient Per Visit Excess Option. On WorldCare Essential if You choose an optional Deductible and an Out-Patient Charges Option, You must also select an Out-Patient Co-Insurance Option.

	Essential	Advance	Excel	Apex
Standard Deductible	Nil	Nil	Nil	N/A
Optional Deductible				
USD 1,000/EUR 800/GBP 625				N/A
USD 2,500/EUR 2,000/GBP 1,550				N/A
USD 5,000/EUR 4,000/GBP 3,125				N/A
USD 10,000/EUR 8,000/GBP 6,250				N/A
USD 15,000/EUR 12,000/GBP 9,375				N/A
Out-Patient Per Visit Excess Option				
USD 25/EUR 20/GBP 15	N/A			N/A
USD 15/EUR 12/GBP 10	N/A			N/A

Additional options	Essential	Advance	Excel	Apex
USA elective Treatment				N/A
10% Co-Insurance on Out-Patient Treatment	□*			N/A
20% Co-Insurance on Out-Patient Treatment	□*			N/A
Out-Patient Charges		N/A	N/A	N/A
Out-Patient Charges – Option 2		N/A	N/A	N/A
Out-Patient Charges – Option 3		N/A	N/A	N/A
Extended Evacuation and Repatriation Option				N/A
Wellness, optical Benefits and Vaccinations	N/A			N/A
Wellness, optical Benefits and Vaccinations – Option 2	N/A			N/A
Dental Care	 #		Already covered	N/A

* Please note that on WorldCare Essential a Co-Insurance Out-Patient Treatment Option can only be taken if You select an Out-Patient Charges Option.

[#] Dental Care can only be taken if **You** select an **Out-Patient** Charges or **Out-Patient** Charges – Option 2.

Section 7: Important notes

Quotations are valid for 30 days subject to the above details remaining the same and are issued in accordance with Now Health International **Plan** terms, conditions and exclusions.

The premiums quoted have been calculated based on each person's age at the date of the quotation. Premiums may be subject to change if the age of any person increases prior to the actual **Start Date** of **Your** Now Health International **Plan**. Cover cannot start until **You** have accepted all of **Our** terms and conditions following **Our** receipt of this application form and **We** have received the correct premium.

The premiums quoted have been based on Your Dependant's Body Mass Index being within normal limits.

Data protection

Please ensure that You show the following information to others covered under Your Plan or make them aware of its contents.

We and the Underwriters will deal with all personal information supplied in the strictest confidence as required by the Data Protection Act. We and Your Underwriters collect personal information about You and Your Dependents (including health, bank account and occupation) for the purpose of establishing and administering Your Plan. This includes information supplied by You, those family members, medical providers or Your employer (if applicable). Your information may be passed to Now Health group companies administrating Your Plan, Underwriters, Insurers, Reinsurers, Medical Practitioners, Medical Assistance Companies and Claims Administrators for these purposes, including those located outside Your country of residence. Confidentiality is required of any third parties to whom the administration of Your Plan may be subcontracted, including those based outside the country of Your residency. In certain circumstances, medical service providers (or others) may be asked to supply further information. Your personal details will not be disclosed to other organizations without Your consent.

You have a right of access to, and correction of, information that **We** hold about **You**. Please contact **Us** if **You** would like to exercise either of these rights. Some of the information **We** collect about **You** may be classified as "sensitive" – that is information about racial or ethnic origin and physical or mental health. Data protection laws impose specific conditions in relation to sensitive information, including, in some circumstances, the need to obtain **Your** explicit consent before **We** process the information. When **You** provide information about family members, **We** will take this as confirmation that **You** have their consent to do so. As the legal holder of the **Plan** all correspondence about the **Plan**, including claims correspondence, will be sent to the **Planholder**. If any family member over 18 insured under the **Plan** does not want this to happen they should apply for their own **Plan**.

When You provide information about Your Dependants or employees and their Dependants, You represent and warrant that You have obtained consent from Your employees and their Dependants to provide and receive information about their personal information and the cost of their medical insurance Plan, but not of medical condition.

There is a legal requirement, in certain circumstances, to disclose information to law enforcement agencies relating to suspicions of fraudulent claims and other crimes. If required, information will be disclosed to third parties including other insurers for the purposes of prevention or investigation of crime including fraud or otherwise improper claims where there is reasonable suspicion. This may involve adding non-medical information to a database that will be accessible to other insurers and law enforcement agencies. Additionally, the Medical Council or other relevant regulatory body will be notified about any issue where there is reason to believe a Medical Practitioner's fitness to practice may be impaired.

Please contact **Our** Customer Services team or write to **Us** at the address on the back of this form if **You** wish Now Health International group companies to contact **You** via letter, SMS or email with details of other IPMI or related product and services. A list of Now Health group companies, their contact details and **Our** Data Privacy Policy is available at www.now-health.com/privacy.

We need Your consent to use Your contact details for this purpose, which We will ask for before We start sending You any marketing communications. You do not have to give Your consent and You may withdraw Your consent at any time by contacting Our customer service at CustomerService@now-health.com or write to Us at the address on the back of this form.

Your health claims information may be shared by Now Health International Group companies to other Insurance Companies or Reinsurance Companies for the purposes of risk management, contract negotiations, research, development and analysis, as well as, to promote other products that may be of interest to You.

Do You consent to use of Your contact details for the purpose of Us contacting You by email, phone or post about other products and services We think may be of interest to You? If You consent, please tick this box \Box .

Access to Medical Reports Act 1988

It may be necessary to obtain a medical report from Your usual Doctor/Medical Practitioner in connection with Your application to become a member under Your Plan. If We need to do this, this Act gives You specific rights and they are set out below. If You wish:

- 1. You can refuse to give Your consent but if You do We may be unable to deal with Your application.
- 2. You can ask to see the report before it is sent to Us. If You give Your consent, We will be able to contact Your Doctor direct for a report. If You wish to see it, delete the word "NOT" in the declaration and We will inform the Doctor accordingly. Then the Doctor will not send it to Us until:
 - (i) You have seen the report and approved it; or
 - (ii) 21 days have passed since We requested the report and the Doctor has not heard from You.

Important note: The sooner We receive the report, the sooner We can deal with Your application for membership.

Your Doctor may refuse to let You see Your report if (s)he feels it will do serious harm to Your physical or mental health, or it will indicate the Doctor's intentions in respect of You, or it may reveal the identity of another person who has supplied information about You who is not a health professional but is involved in Your care. In such cases You will be entitled to see the remainder of the report. If this affects the entire report, Your Doctor must obtain Your consent before (s)he sends it to Us.

Sanctions Limitation and Exclusion

We will not provide cover nor pay claims under this Plan if Our obligations (or the obligations of Our group companies & administrators) under the laws of any relevant jurisdiction including Malta, UAE, UK, European Union, the United States of America, United Nations resolutions, trade or economic sanctions or international laws sanctions, prevents or restricts Us from doing so.

We will not provide You with any services or benefits including but not limited to acceptance of premium payments, claim payments and other reimbursements if in doing so, We violate applicable law, regulation, code or court order or are or will be otherwise sanctioned, prevented or restricted.

We may terminate Your Plan if We consider You or Your directors or officers as sanctioned persons, or You conduct an activity which is sanctioned, according to trade or economic laws & regulations.

Important note: We regard the rights above as best practice but the legal requirements may differ in the country in which You reside. Please contact Us for additional information regarding regulations in Your jurisdiction.

By signing this Application Form **You** consent to the processing and transfer of information (including sensitive information) described in this notice. Without this consent **We** will not be able to consider **Your** application.

Section 8: Declaration and authorisation

I hereby apply for cover on behalf of all the persons named in this application form for a Now Health International Plan as specified above.

I have received and read the **Benefit Schedule**, Terms and Conditions, Definitions, **Benefits** and exclusions of this **Plan**. I understand that the Application Form, **Certificate of Insurance**, **Benefit Schedule** and the Members' Handbook incorporating the **Plan** terms and conditions make up the contract between **Us** and all form part of the **Plan** Agreement. I am aware that cover shall be provided in accordance with the Agreement.

- I declare that the information given in this application is true and that disclosure in respect of each person included in this application is complete, even if some of the information provided is not in my own handwriting. I understand it is unlawful for me or my **Dependants** to knowingly provide false, incomplete or misleading facts or information to Now Health International for the purpose of defrauding or attempting to defraud Now Health International. Penalties may include imprisonment, fines, denial of coverage, loss of premium, loss of **Benefits** and legal damages.
- I understand that I must notify Now Health International Services (Europe) Limited of any changes in the facts contained in this application form, such as a change in the state of health of any person named in it, before the latest of either written acceptance, payment of premium or the **Start Date**.
- For the purpose of this application I authorise any doctor who has ever treated or advised any of the persons named in this application to provide Now Health International with any information they may require in connection with **Treatment** related to any claim under this **Plan**. I have discussed the terms of this authorisation with my partner and competent adult **Dependants**, and I have obtained their consent to the release of their healthcare information pursuant to this authorisation.
- I declare that I have read and understood the following from the members' handbook:
 - cancellation and termination rights
 - complaints procedures and referral rights
 - law and jurisdiction of the Plan
 - language of the Plan and Our service
 - compensation arrangements
 - Now Health International Services (Europe) Limited is acting on behalf of Starr Europe Insurance Limitedfor the purposes of issuing and administering Plans, receiving premiums and paying claims.
- I understand that Now Health International cannot be liable and therefore will not pay claims if my Plan is lapsed should Now Health International be
 unable to collect my premium for whatever reason and I do not provide Now Health International with an alternate method of payment within seven
 days of Now Health International requests for alternative methods of payment.
- I agree that where medical Treatment is received within the provider network by me or any of my Dependants and, except where previously agreed by Now Health International, it is determined that the Treatment or Medical Condition is not refundable within the terms and conditions of the Plan, I agree that I am liable to Now Health International for all claims settled for such medical Treatment in connection with any non-covered claim.
- I understand and confirm that where I have not repaid funds disbursed in good faith by Now Health International in respect of non-covered medical Treatment, valid claims may be offset against outstanding funds due to Now Health International and/or my Plan may be suspended until the outstanding amounts have been settled in full.
- I acknowledge that if it is determined by Now Health International that a claim was fraudulent my Plan may be voided with immediate effect.
- I understand that if I am able to claim any costs from another insurance policy for the cost of any treatment or benefits received, Now Health International Services (Europe) Limited will only be liable for a proportional share of the total costs.
- I have read the important notes.
- I agree to the declaration above and understand that cover is provided in accordance with the terms and conditions of the Now Health International Plan.

Signature (Insured):	Date (dd/mm/yyyy):	
	/	/