



SimpleCare application form: Individuals and families (FMU)

For company use – intermediary details and stamp	
Intermediary company:	Fax number:
	Email address:
Contact name:	Official stamp:
Telephone number:	

Please complete this form in BLOCK CAPITALS.

A deliberate or reckless misrepresentation by **You** may lead to **Us** voiding **Your Plan** with loss of premium. Where **You** make a careless misrepresentation **We** may void **Your Plan** or decline or reduce related claim payments. A misrepresentation is an untrue statement of fact relied on by one party, in this case **Us**, in establishing the terms of a contract (**Your Plan**). **You** should ensure that **You** complete **Your** application carefully, accurately and fairly. If **You** are unsure on any matter **You** should contact **Us**.

Please keep a record of all information **You** supply to **Us** in connection with this application.

Please enclose any medical reports or test results with **Your** application if they are available. **We** may ask **You** to complete a further medical questionnaire if **We** need more information. All the information **You** provide will be treated in strict confidence.

We rely on the information that You provide in this form (i.e. Your representations) to decide whether or not to accept Your application, and whether or not We need to apply special terms. Special terms are conditions that We may apply to Your cover. If You submit a claim for the Treatment of any existing condition which You did not tell Us about here or did not tell Us everything about, We may refuse to pay that claim. We also have the right to void Your Plan, or We may impose special terms on Your Plan which We will apply retrospectively. Please take the greatest care to ensure that this application form is completed fully and accurately.

If, after completing **Your** application form and before the latest of either **Our** written acceptance, payment of premium or **Your Start Date/Entry Date**, anything occurs which affects the information **You** provided in this form, such as a change in **Your** state of health or the state of health of any of **Your Dependants**, **You** must tell **Us** in writing about the change.

We reserve the right to decline or accept Your application or to accept Your application form with special terms.

Please send **Your** completed application form along with a copy of **Your** government issued identity document to **Us** via **Your** intermediary, or direct to Arabia Insurance Company S.A.L., c/o Now Health International Gulf Third Party Administrators LLC, Unit 3701, Burj Al Salam Building, 3 Sheikh Zayed Rd, PO Box 334337, Dubai, United Arab Emirates. **You** can also scan and email it to MEAQuotes@worldcare.ae.

Section 1: Name of Planholder	
First name(s):	Family name:
What do You like to be called?	

(If Your full name is John Andrew Smith, You might like to be called John or Mr Smith or Andy. We will address all correspondence to You in this way.)

Section 2: Planholder details						
Address:						
Email address:		Preferred telephone nur (including country code):	nber			
Is this Your Mobile (Home	○ Work ○	If You would like SMS notification please tell us Your mobile number				
Gender: Male C Female	0	Date of birth (dd/mm/yy	yy): / /			
Marital status: Married O Unmarried	\circ	Country of Residence:				
Residential region: (e.g. Umm Suqeim First)		Nationality:				
Passport number:	UID (Visa) number:		File number (Visa):			
Emirates ID number: (000-0000-0000000-0)		Emirate of Visa issuance	:			

Height (cm/ft):	m/ft): Weight (kg/lbs):								
Occupation:			Occupation indu	stry:					
Work region: (e.g. Oud Metha)									
Monthly salary: < 4,000 Al	ED () 4000 < 12,000 AE	D O	> 12,000 AED (Unsalaried (
Commission based salary: Yes	O No O								
Are You or any intended member of this policy, or any family member or close associate a politically exposed person? Yes No (If yes please provide further details)									
Section 3: Spouse and Dependant details									
Spouse details									
First name(s):			Family name:						
What does he/she like to be called?									
Email address:			Phone number:						
Gender: Male 🔾	Female 🔘		Date of birth (dd/	/mm/yyyy) /	/				
Marital status: Married 🔾	Unmarried 🔘		Country of Resid	dence:					
Residential region: (e.g. Umm Suqeim First)			Nationality:						
Passport number:	UID (Visa) nur	mber:	File number (Visa):						
Emirates ID number: (000-0000-0000000-0)			Emirate of Visa issuance:						
Height (cm/ft):			Weight (kg/lbs):						
Occupation:			Occupation indu	stry:					
Work region: (e.g. Oud Metha)									
Monthly salary: < 4,000 Af	ED	D (> 12,000 AED () Unsalaried ()					
Commission based salary: Yes	○ No ○								
Are You or any intended member of (If yes please provide further details)	Are You or any intended member of this policy, or any family member or close associate a politically exposed person? Yes No (If yes please provide further details)								
Dependant details	Dependant 1	De	ependant 2	Dependant 3	Dependant 4				
First name(s):	Dependent 1	De	-pendulit E	Dependent 3	Dependent 4				
Family name:									
What do they like to be called?									
Email address:									
Phone number:									
Condor:	Malo C Fomalo C	Malo C) Fomalo (Malo C Fomalo C	Mala C Famala C				

Date of birth (dd/mm/yyyy):	/ /	/ /	/ /	/ /				
Marital status	Married O Unmarried O	Married () Unmarried ()	Married O Unmarried O	Married O Unmarried O				
Country of Residence:								
Residential region: (e.g. Umm Suqeim First)								
Nationality:								
Passport number:								
UID (Visa) number:								
File number (Visa):								
Emirates ID number: (000-0000-0000000-0)								
Emirate of Visa issuance:								
Height (cm/ft):								
Weight (kg/lbs):								
Relationship to Planholder :								
Occupation (ages 16+):								
Occupation industry:								
Work region: (e.g. Oud Metha)								
Monthly salary:	< 4,000 AED4000 < 12,000 AED> 12,000 AEDUnsalaried	 < 4,000 AED 4000 < 12,000 AED > 12,000 AED Unsalaried 	 < 4,000 AED 4000 < 12,000 AED > 12,000 AED Unsalaried 	 < 4,000 AED 4000 < 12,000 AED > 12,000 AED Unsalaried 				
Commission based:	Yes O No O	Yes O No O	Yes O No O	Yes O No O				
Section 4: Start Date								
Date on which You wish Your Plan t	o start (dd/mm/yyyy):	/ /						
Cover cannot start until You have accepted all of Our terms and conditions following Our receipt of this application form and We have received the correct premium. You can apply for cover to start at a future date within 60 days of completion of this application form.								
Section 5: Our environme	ntal policy – Your doc	ument delivery settin	gs					
You can use Your secur	e online portfolio to view and o	download Your Plan document	s, including Your Certificate o	of Insurance				
NOW You can use Your secur	e online portfolio to download	Your virtual membership card.						

Add \mathbf{Your} membership card to \mathbf{Your} smartphone wallet

Section 6: Plan options

For detailed information about the **Plan** choices available, please refer to SimpleCare **Benefit Schedule**. Please indicate **Your Plan** choice, and any **Out-Patient** option.

6.1 Choice of Plan

Benefit		SimpleCare CORE #	SimpleCare 100 [‡]		
Annual Maximum Plan Limit		USD 1,000,000	USD 1,500,000		
Area of Cover: Worldwide Exclu Residents of the UAE	iding USA				
(i) For Treatment inside SimpleCare UAE Network Default Out-Patient		N/A	(i) Tier 1 medical providers: 20 Tier 2 medical providers: 15 Tier 3 medical providers: 09		
Co-Insurance	(ii) For Treatment outside SimpleCare UAE Network	N/A	(ii) 20%		
In-Patient and Day-Patient care		>	>		
Day-Patient or Out-Patient surgery		>	>		
Cancer Treatment		>	>		
Organ Transplant		>	>		
Congenital cover		>	>		
Rehabilitation		>	>		
Evacuation and Repatriation		>	>		
Out-Patient fees (For Treatment	outside the UAE)	>	>		
Dental Treatment		>	>		
Please Choose		0	0		
		Full refund	Not covered Limited		

6.2 Out-Patient option		SimpleCare CORE #	SimpleCare 100 [‡]
(i) For Treatment inside SimpleCare UAE Network		N/A	(i) Tier 1 medical providers: 10% Tier 2 medical providers: 10% Tier 3 medical providers: 0%
Co-Insurance Out-Patient Treatment - option 1	(ii) For Treatment outside SimpleCare UAE Network	N/A	(ii) 10%
			0

[#] SimpleCare CORE is not available to **Insured Persons** with residence visas in the Emirates of Dubai and Abu Dhabi. SimpleCare CORE is a non-DHA compliant plan.

[‡] SimpleCare 100 is not available to **Insured Persons** with residence visas in the Emirate of Abu Dhabi.

Section 7: Method and frequency of premium payment

Please note that if the payment **You** are to make now is based on an indicative quote the amount due may change once **We** have reviewed this application. **You** will need to both agree and pay the revised premium before cover can start. Please select the frequency and payment type **You** would like to pay **Your** premiums in. Please note that quarterly premiums have a 3% surcharge and monthly premiums have a 5% surcharge.

	Annually	Semi-annually	Quarterly	Monthly
Cheque (Please make Your cheque payable to Arabia Insurance Company S.A.L. and attach it to this application form.)	0	0	0	N/A
Credit card (We accept Visa, MasterCard and American Express. We will contact You to take the required payment. Please note that You need to visit Our office in person if You choose to make payment by American Express.) ++Your card issuer may charge an additional conversion or transaction fee to process this payment.	0	0	0	0
Bank transfer (Please make sure You tell Us Your family name in the transfer details and send it to the appropriate bank account below.)	0	N/A	N/A	N/A

Bank transfer – USD account					
Bank Citibank					
Bank account name		Arabia Insurance Company SAL (Dubai Branch)			
Account number	Account number 0110555237				
Address	Address PO Box 749, Oud Metha Road, Dubai, United Arab Emirates				
Swift code			CITIAEAD		
IBAN number AE490211000000110555237					
For USD	Correspo	ondent Bank:	For transfer to	Code	INS
bank account		k N.A., New York, USA. SWIFT: CITIUS33"	banks in the UAE:	Description	Insurance Services

Section 8: Claim reimbursement	
Bank transfer - Please complete all details	
Account/payee name:	Payment currency:
Name of bank:	
Bank code:	Branch code:
Branch address & country:	
Bank account currency:	IBAN no:
Account no:	Routing code:
Local banking code:	Swift code:
Any other relevant information:	

Section 9: Insurance details						
9.1 Do You currently have health insurance with another compa	iny?				Yes () No O
If yes, please give details:						
9.2 Do You intend to continue with the existing insurance?					Yes 🤇) No ()
9.3 Have You been insured previously with Now Health Internat	ional?				Yes () No 🔾
If yes, please give dates of when insured and previous policy	number:					
9.4 Have You ever had an application for Medical Insurance decl	lined or had special te	rms imposed?			Yes () No ()
	imed of Flad Special te	ms imposed.			103	, 140 ()
If yes, please give details:						
Section 10: Health declaration						
If You have more than five Dependants , please use a separate sh You do not need to disclose matters related to common colds, V a			olication.			
	Planholder	Dependant (Spouse)	Dependant 1	Dependant 2	Dependant 3	Dependant 4
10.1 Have You in the last five years ever undergone any Surgic Procedure , been a patient or been treated in a Hospital , clinic, sanatorium, nursing home or other medical instituti where You were off work for more than one week, and/or received more than 10 days Treatment ?	ral Yes O					
Procedure , been a patient or been treated in a Hospital , clinic, sanatorium, nursing home or other medical instituti where You were off work for more than one week, and/or	ral Yes O No O	(Spouse)	1 Yes 🔾	2 Yes ○	3 Yes 🔾	4 Yes 〇
Procedure, been a patient or been treated in a Hospital, clinic, sanatorium, nursing home or other medical instituti where You were off work for more than one week, and/or received more than 10 days Treatment? 10.2 Are You currently taking any kind of medication (other the oral contraceptives), or is any Treatment or tests currently being performed or planned, or any day or In-Patient	ral yes O No O an yes O No O	Yes O No O	Yes O No O	Yes O No O	Yes O No O	Yes O No O
Procedure, been a patient or been treated in a Hospital, clinic, sanatorium, nursing home or other medical instituti where You were off work for more than one week, and/or received more than 10 days Treatment? 10.2 Are You currently taking any kind of medication (other the oral contraceptives), or is any Treatment or tests currently being performed or planned, or any day or In-Patient hospitalisation scheduled?	een diagnosed with, or	Yes O No O	Yes O No O	Yes O No O	Yes O No O	Yes O No O
Procedure, been a patient or been treated in a Hospital, clinic, sanatorium, nursing home or other medical instituti where You were off work for more than one week, and/or received more than 10 days Treatment? 10.2 Are You currently taking any kind of medication (other the oral contraceptives), or is any Treatment or tests currently being performed or planned, or any day or In-Patient hospitalisation scheduled? Have You ever received Treatment, tests or investigations for, be 10.3 Asthma, bronchitis, tuberculosis, pneumonia or any other	een diagnosed with, or	Yes O No O	Yes O No O Seed or had sign	Yes O No O	Yes O No O	Yes O No O
Procedure, been a patient or been treated in a Hospital, clinic, sanatorium, nursing home or other medical instituti where You were off work for more than one week, and/or received more than 10 days Treatment? 10.2 Are You currently taking any kind of medication (other the oral contraceptives), or is any Treatment or tests currently being performed or planned, or any day or In-Patient hospitalisation scheduled? Have You ever received Treatment, tests or investigations for, be respiratory conditions?	ral from No O an Yes O No O ren diagnosed with, or Yes O No O Yes O No O	Yes O No O Yes O No O Yes O	Yes O No O Seed or had sign	Yes O No O Yes O No O Yes O	Yes O No O Yes O No O Yes O Yes O Yes O Yes O Yes O	Yes O No O

10.7 Digestive disorder including stomach, colon, rectum, hernia or any other bowel problems?	Yes O	Yes () No ()	Yes O No O	Yes () No ()	Yes O No O	Yes O No O
10.8 Disorders of the kidneys, spleen, liver, pancreas, bladder, prostate, renal or recurrent urinary conditions?	Yes O	Yes () No ()	Yes O	Yes () No ()	Yes () No ()	Yes O
10.9 Diabetes, thyroid disorders or weight management problems?	Yes O	Yes () No ()	Yes () No ()	Yes () No ()	Yes 🔾 No 🔾	Yes () No ()
10.10 Epilepsy, multiple sclerosis or other neurological conditions?	Yes O	Yes () No ()				
10.11 High blood pressure, heart or circulatory conditions, stroke or higher than normal cholesterol level?	Yes O No O	Yes () No ()				
10.12 Knee, back or skin disorders, rheumatism, gout, arthritis or disease of the bone, spine, joint, muscle?	Yes O	Yes () No ()				
10.13 Any type of disease, physical impairment, congenital or hereditary disorder, disability, recurrent illness, major injury or Medical Condition not already noted above?	Yes O	Yes () No ()				
10.14 Have You ever suffered from any breast or gynaecological disorders?	Yes () No () N/A ()					
10.15 Are You currently pregnant?	Yes () No () N/A ()					
If yes, have there been any complications to date? Please give de	tails:		,	,	,	,
Last menstrual period date :						
10.16 Are You currently trying to get pregnant?	Yes O No O N/A O	Yes () No () N/A ()				
10.17 Are You undergoing any form of fertility Treatment ?	Yes O No O N/A O					
If yes, please give details:						
		-11111				

O I understand and acknowledge any pregnancy not declared at the time of this application's coverage will be at the sole discretion of Arabia Insurance Company S.A.L. Arabia Insurance Company S.A.L. has the right to not cover any maternity claims to any undeclared pregnancy. I also acknowledge and understand any pregnancy, which arises within forty calendar days from the date of this application; coverage will also be at the discretion of Arabia Insurance Company S.A.L.

Additional information

If **You** answered 'Yes' to any of questions 10.1 to 10.17, please provide details in the box below. Please provide as much detail as possible, including the date and nature of diagnosis, frequency and severity of symptoms, date of last episode as well as details of any past, current or known future **Treatment**.

Member name	Diagnosis (If none made please describe the exact nature of symptoms suffered)	Date of consultation	Treatment received	Date of last treatment/ symptoms	Any underlying cause	Specific location on body including left or right	Outcome (e.g. on-going complete recovery, likely to recur) or for smears, frequency (annually, 6-monthly)

Section 11: Doctor's contact details

Please give details of Your current usual doctor or the one who is most familiar with Your medical history.

Medical Practitioner's details						
Name:	Telephone number:					
Address:						
Date of last attendance and reason:						

Section 12: Important notes

Quotations are valid for 30 days subject to the above details remaining the same and are issued in accordance with SimpleCare Plan terms, conditions and exclusions.

The premiums quoted have been calculated based on each person's age at the date of the quotation. Premiums may be subject to change if the age of any person increases prior to the actual **Start Date** of **Your** SimpleCare **Plan**. Cover cannot start until **You** have accepted all of **Our** terms and conditions following **Our** receipt of this application form and **We** have received the correct premium.

The premiums quoted have been based on Your Body Mass Index being within normal limits.

* As per the Dubai Health Authority circular, **We** cannot back date cover for Dubai resident visa holders (only in exceptions for new born and this is limited to up to 7 days).

Data Protection

Please ensure that You show the following information to others covered under Your Plan or make them aware of its contents.

We and the Underwriters will deal with all personal information supplied in the strictest confidence as required by the Personal Data Protection Act. We and Your underwriters collect personal information about You and Your Dependents (including health, bank account and occupation) for the purpose of establishing and administering Your Plan. This includes information supplied by You, those family members, medical providers or Your employer (if applicable). Your information may be passed to Now Health group companies administrating Your Plan, Underwriters, Insurers, Reinsurers, Medical Practitioners, Medical Assistance Companies and Claims Administrators for these purposes, including those located outside Your country of residence. Confidentiality is required of any third parties to whom the administration of Your Plan may be subcontracted, including those based outside the country of Your residency. In certain circumstances, medical service providers (or others) may be asked to supply further information. Your personal details will not be disclosed to other organizations without Your consent.

You have a right of access to, and correction of, information that we hold about You. Please contact Us if You would like to exercise either of these rights. Some of the information We collect about You may be classified as "sensitive" – that is information about racial or ethnic origin and physical or mental health. Data protection laws impose specific conditions in relation to sensitive information, including, in some circumstances, the need to obtain Your explicit consent before We process the information. When You provide information about family members, We will take this as confirmation that You have their consent to do so. As the legal holder of the Plan all correspondence about the plan, including claims correspondence, will be sent to the Planholder. If any family member over 18 insured under the Plan does not want this to happen they should apply for their own Plan.

There is a legal requirement, in certain circumstances, to disclose information to law enforcement agencies relating to suspicions of fraudulent claims and other crimes. If required, information will be disclosed to third parties including other insurers for the purposes of prevention or investigation of crime including fraud or otherwise improper claims where there is reasonable suspicion. This may involve adding non-medical information to a database that will be accessible to other insurers and law enforcement agencies. Additionally, the General Medical Council or other relevant regulatory body will be notified about any issue where there is reason to believe a **Medical Practitioner's** fitness to practice may be impaired.

Please contact our Customer Services team or write to us at the address on the back of this form if **You** wish Now Health International group companies to contact **You** via letter, SMS or email with details of other IPMI or related product and services. A list of Now Health group companies, their contact details and **Our** Data Privacy Policy is available at www.now-health.com/privacy

Your health claims information may be shared by Now Health International Group companies to other Insurance Companies or Reinsurance Companies for the purposes of risk management, contract negotiations, research, development and analysis, as well as, to promote other products that may be of interest to You.

Sanctions Limitation and Exclusion

We will not provide cover nor pay claims under this Plan if Our obligations (or the obligations of Our group companies & administrators) under the laws of any relevant jurisdiction including UAE, UK, European Union, the United States of America, United Nations resolutions, trade or economic sanctions or international laws sanctions, prevents or restricts Us from doing so.

We will not provide You with any services or benefits including but not limited to acceptance of premium payments, claim payments and other reimbursements if in doing so, We violate applicable law, regulation, code or court order or are or will be otherwise sanctioned, prevented or restricted.

We may terminate Your Plan if We consider You or Your directors or officers as sanctioned persons, or You conduct an activity which is sanctioned, according to trade or economic laws & regulations.

Important note: We regard the rights above as best practice but the legal requirements may differ in the country in which You reside. Please contact Us for additional information regarding regulations in Your jurisdiction.

By signing this Application Form **You** consent to the processing and transfer of information (including sensitive information) described in this notice. Without this consent **We** will not be able to consider **Your** application.

Section 13: Declaration and authorisation

I hereby apply for cover on behalf of all the persons named in this application form for a SimpleCare Plan as specified above.

I have received and read the **Benefit Schedule**, Terms and Conditions, **Definitions**, **Benefits** and exclusions of this **Plan**. I understand that the Application Form, **Certificate of Insurance**, **Benefit Schedule** and the Members' Handbook incorporating the **Plan** terms and conditions make up the contract between **Us** and all form part of the **Plan** Agreement. I am aware that cover shall be provided in accordance with the Agreement.

- I declare that the information given in this application is true and that disclosure in respect of each person included in this application is complete, even if some of the information provided is not in my own handwriting. I understand it is unlawful for me or my **Dependants** to knowingly provide false, incomplete or misleading facts or information for the purpose of defrauding or attempting to defraud Arabia Insurance Company S.A.L. Penalties may include imprisonment, fines, denial of coverage, loss of premium, loss of **Benefits** and legal damages.
- I understand that I must notify any changes in the facts contained in this application form, such as a change in the state of health of any person named in it, before the latest of either written acceptance, payment of premium or the **Start Date/Entry Date**.
- For the purpose of this application I authorise any doctor who has ever treated or advised any of the persons named in this application to provide any information which may be required in connection with **Treatment** related to any claim under this **Plan**. I have discussed the terms of this authorisation with my partner and competent adult **Dependants**, and I have obtained their consent to the release of their healthcare information pursuant to this authorisation.
- I declare that I have read and understood the following from the members' handbook:
 - cancellation and termination rights
 - complaints procedures
 - law and jurisdiction of the Plan
 - language of the **Plan** and **Our** service
 - compensation arrangements
 - Now Health International Gulf Third Party Administrators LLC is acting on behalf of Arabia Insurance Company S.A.L. for the purpose of administering Plans.
- I and those to be covered under this **Plan** acknowledge and agree to our personal data being processed by Arabia Insurance Company S.A.L. its administrator or its group companies and those other parties, wherever located, for the purpose of administering my **Plan**.
- I understand that Arabia Insurance Company S.A.L. cannot be liable and therefore will not pay claims if my **Plan** is lapsed should Arabia Insurance Company S.A.L. be unable to collect my premium for whatever reason and I do not provide an alternate method of payment within seven days of receiving requests for alternative methods of payment.
- I agree that where medical **Treatment** is received within the provider network by me or any of my **Dependants** and, except where previously agreed by Arabia Insurance Company S.A.L., it is determined that the **Treatment** or **Medical Condition** is not refundable within the terms and conditions of the **Plan**, I agree that I am liable to Arabia Insurance Company S.A.L. for all claims settled for such medical **Treatment** in connection with any non-covered claim
- I understand and confirm that where I have not repaid funds disbursed in good faith by Arabia Insurance Company S.A.L. in respect of non-covered medical **Treatment**, valid claims may be offset against outstanding funds due to Arabia Insurance Company S.A.L. and/or my **Plan** may be suspended until the outstanding amounts have been settled in full.
- I acknowledge that if it is determined by Arabia Insurance Company S.A.L. that a claim was fraudulent my Plan may be voided with immediate effect.
- I understand that if I am able to claim any costs from another insurance policy for the cost of any **Treatment** or **Benefits** received, Arabia Insurance Company S.A.L. will only be liable for a proportional share of the total costs.
- · I have read the important notes.
- I agree to the declaration above and understand that cover is provided in accordance with the terms and conditions of the SimpleCare Plan.

Signature (Insured/main applicant):	Date (dd/mm/yyyy):		
	/ /		

Plans issued in the United Arab Emirates (UAE) are insured by Arabia Insurance Company S.A.L. (registered under UAE Federal Law No (6) of 2007 and regulated by CBUAE) with the Registration No: 20) Registered address: Arabia Insurance, Green Tower, Floor No 8, 9 and 10. P.O. Box 1050 Dubai United Arab Emirates.

Plans are administered by Now Health International Gulf Third Party Administrators LLC (regulated by CBUAE with the Registration No: 26). Registered address: 2348 Sky Tower, Al Reem Island, P.O. Box 132168, Abu Dhabi, U.A.E.

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