

For company use – intermediary details and stamp		
Intermediary company:	Fax number:	
	Email address:	
Contact name:	Official stamp:	
Telephone number:		

Please complete this form in BLOCK CAPITALS or apply online at www.now-health.com.

A deliberate or reckless misrepresentation by **You** may lead to **Us** voiding **Your Plan** with loss of premium. Where **You** make a careless misrepresentation **We** may void **Your Plan** or decline or reduce related claim payments. A misrepresentation is an untrue statement of fact relied on by one party, in this case **Us**, in establishing the terms of a contract (**Your Plan**). **You** should ensure that **You** complete **Your** application carefully, accurately and fairly. If **You** are unsure on any matter **You** should contact **Us**.

Please keep a record of all information **You** supply to **Us** in connection with this application.

Please enclose any medical reports or test results with **Your** application if they are available. **We** may ask **You** to complete a further medical questionnaire if **We** need more information. All the information **You** provide will be treated in strict confidence.

We rely on the information that **You** provide in this form (i.e. **Your** representations) to decide whether or not to accept **Your** application, and whether or not We need to apply special terms. Special terms are exclusions or conditions that **We** may apply to **Your** cover. If **You** submit a claim for the **Treatment** of any existing condition which **You** did not tell **Us** about here or did not tell **Us** everything about, **We** may refuse to pay that claim. **We** also have the right to void **Your Plan**, or **We** may impose special terms on **Your Plan** which **We** will apply retrospectively. Please take the greatest care to ensure that this application form is completed fully and accurately.

If, after completing **Your** application form and before the latest of either **Our** written acceptance, payment of premium or **Your Start Date/Entry Date**, anything occurs which affects the information **You** provided in this form, such as a change in **Your** state of health or the state of health of any of **Your Dependants**, **You** must tell **Us** in writing about the change.

We reserve the right to decline or accept Your application or to accept Your application form with special terms.

Please send **Your** completed application form along with a copy of **Your** government issued identity document to **Us** via **Your** intermediary, or direct to Now Health International Limited, PO Box 482055, Dubai, UAE. **You** can also scan and email it to MEAQuotes@now-health.com.

Section 1: Name of Planholder	
First name(s):	Family name:
What do You like to be called?	

(If Your full name is John Andrew Smith, You might like to be called John or Mr Smith or Andy. We will address all correspondence to You in this way.)

Section 2: Planholder details				
Address:				
Email address:				
Preferred telephone number (including country code):				
Is this Your Mobile O Home O Work O	If You would like SMS notifications, please tell us Your mobile number:			
Gender: Male 🔿 Female 🔿	Date of birth (dd/mm/yyyy):	/	/	
Country of Residence:	Nationality:			
Height (cm/ft):	Weight (kg/lbs):			
Occupation:	Occupation industry:			
Are You or any intended member of this policy, or any family member or clos	se associate a politically exposed person?		Yes 🔿	No 🔿

(If yes please provide further details)

Section 3: Spouse and Dependant details Spouse details First name(s): Family name: What does he/she like to be called? / Male 🔿 Female 🔿 Date of birth (dd/mm/yyyy): / Gender: Country of Residence: Nationality: Height (cm/ft): Weight (kg/lbs): Occupation: Occupation industry: Yes 🔿 No ()

Are **You** or any intended member of this policy, or any family member or close associate a politically exposed person? (If yes please provide further details)

Dependant details	Deper	ndant 1	Depe	ndant 2	Depe	endant 3	Depe	ndant 4
First name(s):								
Family name:								
What do they like to be called?								
Gender:	Male 🔾	Female 🔿	Male 🔾	Female 🔾	Male 🔾	Female 🔿	Male 🔾	Female 🔿
Date of birth (dd/mm/yyyy):	/	/	/	/	/	/	/	/
Country of Residence:								
Nationality:								
Height (cm/ft):								
Weight (kg/lbs):								
Relationship to Planholder :								
Occupation (ages 16+):								

Section 4: Start Date

Date on which **You** wish **Your** Now Health International **Plan** to start (dd/mm/yyyy):

Cover cannot start until **You** have accepted all of **Our** terms and conditions following **Our** receipt of this application form and **We** have received the correct premium. **You** can apply for cover to start at a future date within 60 days of completion of this application form.

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Section 5: Our environmental policy – Your document delivery settings				
	You can use Your secure online portfolio to view and download Your Plan documents, including Your Certificate of Insurance			
NOW	You can use Your secure online portfolio to download Your virtual membership card.			
	Add Your membership card to Your smartphone wallet			

Section 6: Plan options

For detailed information about the **Plan** choices available, please refer to SimpleCare **Benefit Schedule**. Please indicate **Your Plan** choice, Geographical **Area of Cover** options, **Deductible**, and any **Out-Patient** options.

6.1 Choice of Plan

Benefit	SimpleCare CORE	SimpleCare 100	SimpleCar 250
Annual Maximum Plan Limit	USD 1,000,000/ EUR 800,000/ GBP 625,000	USD 1,500,000/ EUR 1,200,000/ GBP 937,500	USD 1,500,000 EUR 1,200,000 GBP 937,500
Geographical Area of Cover Default			
Area of Cover: Africa, Indian sub-continent, Jordan, Lebanon and the Philippines (residents of Africa)	0	0	0
Area of Cover: South East Asia (excluding Singapore) (residents of South East Asia (excluding Indonesia and Singapore))	0	0	0
Area of Cover: Europe (residents of Europe)	0	0	0
Area of Cover: Worldwide excluding USA (residents in the rest of the world)	0	0	0
In-Patient and Day-Patient care			•
Day-Patient or Out-Patient surgery			
Cancer Treatment			
Organ Transplant			
Congenital cover	•		•
Rehabilitation			
Evacuation and Repatriation			
Out-Patient fees			
Dental Treatment			
Please Choose	0	0	0
	► Full	refund 🕨 Not covere	d 🕨 Limiteo
Choice of currency	USD ()	EUR ()	GBP ()

6.2 Geographical Area of Cover Options	SimpleCare CORE	SimpleCare 100	SimpleCare 250
Area of Cover: Africa, Europe, Indian sub-continent, Jordan, Lebanon and the Philippines (residents of Africa)	0	0	0
Area of Cover: Worldwide Excluding USA (residents of Africa)	0	0	0
Area of Cover: Worldwide Excluding USA (residents of Europe)	0	0	0
Area of Cover: Worldwide Excluding USA (residents of South East Asia (excluding Indonesia and Singapore))	0	0	0

6.3 Plan Deductible*	SimpleCare CORE	SimpleCare 100	SimpleCare 250
Standard Deductible	USD 500/ EUR 400/GBP 310	USD 500/ EUR 400/GBP 310	USD 500/ EUR 400/GBP 310
Optional Deductible			
Nil	0	0	0
USD 150/EUR 120/GBP 95	0	0	0
USD 250/EUR 200/GBP 155	0	0	0
USD 1,000/EUR 800/GBP 625	0	0	0
USD 2,500/EUR 2,000/GBP 1,550	0	0	0
USD 5,000/EUR 4,000/GBP 3,125	0	0	0
USD 10,000/EUR 8,000/GBP 6,250	0	0	0
USD 15,000/EUR 12,000/GBP 9,375	0	0	0

6.4 Out-Patient options**	SimpleCare CORE	SimpleCare 100	SimpleCare 250
USD 25/EUR 20/GBP 15 Out-Patient Per Visit Excess	N/A	0	0
20% Co-Insurance Out-Patient Treatment	N/A	0	0

* If You would like to change from the Standard Deductible to one of the other options, please tick the appropriate box. Please note that the Plan Deductible applies to In-Patient, Day-Patient and Out-Patient Treatment is per Insured Person, per Period of Cover.

USD 10,000/EUR 8,000/GBP 6,250 or USD 15,000/EUR 12,000/GBP 9,375 **Deductible** is only available if **You** are covered by more than one health insurance policy. **You** can only select such **Deductible** options if **You** buy this **Plan** as a **Secondary Health Insurance Plan**.

** Please note that **Out-Patient** Options can only be taken if **You** select a **Deductible** option of USD 500/EUR 400/GBP 310 or lower.

Section 7: Method and frequency of premium payment

Please note that if the payment **You** are to make now is based on an indicative quote the amount due may change once **We** have reviewed this application. **You** will need to both agree and pay the revised premium before cover can start. Please select the frequency and payment type **You** would like to pay **Your** premiums in. Please note that quarterly premiums have a 3% surcharge and monthly premiums have a 5% surcharge.

	Annually	Semi-annually	Quarterly	Monthly
Credit card	0	0	0	0
Bank transfer	0	N/A	N/A	N/A

Credit card: We accept Visa, MasterCard and American Express. We will contact you to take the required payment. Your card issuer may charge an additional conversion or transaction fee to process this payment.

Bank transfer: Please make sure You tell Us Your family name in the transfer details and send it to the bank account below:

	USD account	EUR account	GBP account
Bank	Citibank N.A.	Citibank N.A.	Citibank N.A.
Bank account name	Now Health International Limited	Now Health International Limited	Now Health International Limited
Address	Oud Metha Road, Al Wasl Branch, Dubai, UAE	Oud Metha Road, Al Wasl Branch, Dubai, UAE	Oud Metha Road, Al Wasl Branch, Dubai, UAE
Sort code	N/A	N/A	N/A
Swift code	CITIAEAD	CITIAEAD	CITIAEAD
IBAN no.	AE500211000000100708264	AE280211000000100708272	AE940211000000100708248

For USD bank account

Correspondent Bank: "Citibank N.A., New York, USA. SWIFT: CITIUS33"

For GBP & EUR bank account

Correspondent Bank: "Citibank London N.A. SWIFT: CITIGB2L"

Section 8: Claim reimbursement			
Bank transfer - Please complete all details			
Account/payee name:	Payment currency:		
Name of bank:			
Bank code:	Branch code:		
Branch address & country:			
Bank account currency:	IBAN no:		
Account no:	Routing code:		
Local banking code:	Swift code:		
Any other relevant information:			

Section 9: Insurance details		
9.1 Do You currently have health insurance with another company?	Yes 🔿	No 🔿
If yes, please give details:		
9.2 Do You intend to continue with the existing insurance?	Yes 🔿	No 🔿
9.3 Do You intend to buy this Plan as a Secondary Health Insurance Plan?	Yes 🔿	No 🔿
If You buy this Plan as a Secondary Health Insurance Plan , You must provide a copy of the Certificate of Insurance of Your Pri Insurance policy. If You have more than one health insurance policy, this Plan will be the health insurance policy that pays last.	nary Health	
	Yes 🔾	No 🔿
Insurance policy. If You have more than one health insurance policy, this Plan will be the health insurance policy that pays last.		
Insurance policy. If You have more than one health insurance policy, this Plan will be the health insurance policy that pays last.9.4 Have You been insured previously with Now Health International?		
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Insurance policy. If You have more than one health insurance policy, this Plan will be the health insurance policy that pays last. 9.4 Have You been insured previously with Now Health International? If yes, please give dates of when insured and previous policy number:	Yes ()	No 🔿

Section 10: Health declaration

If **You** have more than five **Dependants**, please use a separate sheet of paper and attach it to this application. **You** do not need to disclose matters related to common colds, **Vaccinations** or hayfever.

		Planholder	Dependant (Spouse)	Dependant 1	Dependant 2	Dependant 3	Dependant 4
10.1	Have You in the last five years ever undergone any Surgical						
	Procedure , been a patient or been treated in a Hospital ,	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿
	clinic, sanatorium, nursing home or other medical institution where You were off work for more than one week, and/or received more than 10 days Treatment ?		No 🔿	No 🔿	No 🔿	No 🔿	No 🔿
10.2	Are You currently taking any kind of medication (other than	Yes ()	Yes ()	Yes ()	Yes ()	Yes ()	Yes ()
	oral contraceptives), or is any Treatment or tests currently being performed or planned, or any day or In-Patient hospitalisation scheduled?						
Have '	You ever received Treatment, tests or investigations for, been diag	nosed with, or	been hospitali	sed or had sigr	ns or symptom	s of for:	
10.3	Asthma, bronchitis, tuberculosis, pneumonia or any other	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿
	respiratory conditions?	No 🔿	No 🔿	No 🔿	No 🔿	No 🔿	No 🔿
10.4	Anxiety, depression, psychological, psychiatric, mental	Yes 🔿	Yes 🔾	Yes 🔿	Yes 🔿	Yes 🔾	Yes 🔿
	condition, drug or alcohol addiction or abuse?	No 🔿	No 🔿	No 🔿	No 🔿	No 🔿	No 🔿
10.5	Blood disorders, anaemia, haemophilia, thalassemia or other abnormal blood tests? Have You ever been tested positive for HIV, Hepatitis B or C?	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿
		No 🔿	No 🔿	No 🔿	No 🔿	No 🔿	No 🔿
10.6	Cancer, cyst, polyp, or any abnormal growth whether	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿
	cancerous or benign?	No 🔿	No 🔿	No 🔿	No 🔿	No 🔿	No 🔿
10.7	Digestive disorder including stomach, colon, rectum, hernia	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿
	or any other bowel problems?	No 🔿	No 🔿	No 🔿	No 🔿	No 🔿	No 🔿
10.8	Disorders of the kidneys, spleen, liver, pancreas, bladder,	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿
	prostate, renal or recurrent urinary conditions?	No 🔿	No 🔿	No 🔿	No 🔿	No 🔿	No 🔿
10.9	Diabetes, thyroid disorders or weight management problems?	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes O
		No O	No 🔿 Yes 🔿	No 🔿 Yes 🔿	No 🔿 Yes 🔿	No 🔿 Yes 🔿	No 🔿 Yes 🔿
10.10	Epilepsy, multiple sclerosis or other neurological conditions?	Yes () No ()	No 🔾				
10 11	High blood pressure, heart or circulatory conditions, stroke or higher than normal cholesterol level?	Yes	Yes ()	Yes ()	Yes ()	Yes ()	Yes
10.11		No O	No O	No 🔿	No O	No O	No O
10.12	Knee, back or skin disorders, rheumatism, gout, arthritis or	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿
	disease of the bone, spine, joint, muscle?	No 🔿	No 🔿	No 🔿	No 🔿	No 🔿	No 🔿
10.13	Any type of disease, physical impairment, congenital	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿
	or hereditary disorder, disability, recurrent illness, major injury or Medical Condition not already noted above?	No 🔿	No 🔿	No 🔿	No 🔿	No 🔿	No 🔿
10.1.		Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿	Yes 🔿
10.14	Have You ever suffered from any breast or gynaecological disorders?	No 🔿	No 🔿	No 🔿	No 🔿	No 🔿	No 🔿
		N/A 🔿	N/A ()	N/A ()	N/A 🔿	N/A ()	N/A 🔿

Additional information

If You answered 'Yes' to any of questions 10.1 to 10.14, please provide details in the box below.

Please provide as much detail as possible, including the date and nature of diagnosis, frequency and severity of symptoms, date of last episode as well as details of any past, current or known future **Treatment**.

Member name	Diagnosis (If none made please describe the exact nature of symptoms suffered)	Date of consultation	Treatment received	Date of last treatment/ symptoms	Any underlying cause	Specific location on body including left or right	Outcome (e.g. on-going complete recovery, likely to recur) or for smears, frequency (annually, 6-monthly)

Section 11: Doctor's contact details

Please give details of Your current usual doctor or the one who is most familiar with Your medical history.

Medical Practitioner's details					
Name:	Telephone number:				
Address:					
Date of last attendance and reason:					

Section 12: Important notes

Quotations are valid for 30 days subject to the above details remaining the same and are issued in accordance with Now Health International **Plan** terms, conditions and exclusions.

The premiums quoted have been calculated based on each person's age at the date of the quotation. Premiums may be subject to change if the age of any person increases prior to the actual **Start Date** of **Your** Now Health International **Plan**. Cover cannot start until **You** have accepted all of **Our** terms and conditions following **Our** receipt of this application form and **We** have received the correct premium.

The premiums quoted have been based on Your Body Mass Index being within normal limits.

Data protection

We and the **Underwriters** will collect certain information about **You** in the course of considering **Your** application and, if a **Plan** is issued to **You**, conducting **Our** relationship with **You**. This information will be processed for the purposes of underwriting **Your** insurance coverage, managing any **Plan** issued and administering claims. **Your** information may be passed to **Underwriters, Medical Practitioners**, Medical Assistance Companies and Claims Administrators for these purposes. The same duty of confidentiality is required of any third parties to whom the administration of **Your Plan** may be subcontracted. **Your** name and contact details will not be disclosed to other organisations (except as stated above).

Now Health International may contact You with details of Our other products and services which may be of interest to You. You may be contacted by post, telephone or email if appropriate. If You do not wish Us to do this please tick this box \bigcirc .

You have a right of access to, and correction of, information that **We** hold about **You**. Please contact **Us** if **You** would like to exercise either of these rights. Some of the information **We** collect about **You** may be classified as "sensitive" – that is information about racial or ethnic origin and physical or mental health. Data protection laws impose specific conditions in relation to sensitive information, including, in some circumstances, the need to obtain **Your** explicit consent before **We** process the information.

Important note: We regard the rights above as best practice but the legal requirements may differ in the country in which You reside. Please contact Us for additional information regarding regulations in Your jurisdiction.

By signing this Application Form **You** consent to the processing and transfer of information (including sensitive information) described in this notice. Without this consent **We** will not be able to consider **Your** application.

Section 13: Declaration and authorisation

I hereby apply for cover on behalf of all the persons named in this application form for a Now Health International Plan as specified above.

I have received and read the **Benefit Schedule**, Terms and Conditions, Definitions, **Benefits** and exclusions of this **Plan**. I understand that the Application Form, **Certificate of Insurance**, **Benefit Schedule** and the Members' Handbook incorporating the **Plan** terms and conditions make up the contract between **Us** and all form part of the **Plan** Agreement. I am aware that cover shall be provided in accordance with the Agreement.

- I declare that the information given in this application is true and that disclosure in respect of each person included in this application is complete, even if some of the information provided is not in my own handwriting. I understand it is unlawful for me or my **Dependants** to knowingly provide false, incomplete or misleading facts or information to Now Health International for the purpose of defrauding or attempting to defraud Now Health International. Penalties may include imprisonment, fines, denial of coverage, loss of premium, loss of **Benefits** and legal damages.
- I understand that I must notify Now Health International Limited of any changes in the facts contained in this application form, such as a change in the state of health of any person named in it, before the latest of either written acceptance, payment of premium or the **Start Date/Entry Date**.
- For the purpose of this application I authorise any doctor who has ever treated or advised any of the persons named in this application to provide Now Health International with any information they may require in connection with **Treatment** related to any claim under this **Plan**. I have discussed the terms of this authorisation with my partner and competent adult **Dependants**, and I have obtained their consent to the release of their healthcare information pursuant to this authorisation.
- I declare that I have read the following from the members' handbook:
 - cancellation and termination rights
 - complaints procedures
 - law and jurisdiction of the **Plan**
 - language of the Plan and Our service
 - compensation arrangements
 - Now Health International Limited is acting on behalf of Best Doctors Insurance Limited for the purposes of issuing and administering Plans, receiving premiums and paying claims.
- I understand that Now Health International cannot be liable and therefore will not pay claims if my **Plan** is lapsed should Now Health International be unable to collect my premium for whatever reason and I do not provide Now Health International with an alternate method of payment within seven days of Now Health International requests for alternative methods of payment.
- I agree that where medical Treatment is received within the provider network by me or any of my Dependants and, except where previously agreed by Now Health International, it is determined that the Treatment or Medical Condition is not refundable within the terms and conditions of the Plan, I agree that I am liable to Now Health International for all claims settled for such medical Treatment in connection with any non-covered claim.
- I understand and confirm that where I have not repaid funds disbursed in good faith by Now Health International in respect of non-covered medical **Treatment**, valid claims may be offset against outstanding funds due to Now Health International and/or my **Plan** may be suspended until the outstanding amounts have been settled in full.
- I acknowledge that if it is determined by Now Health International that a claim was fraudulent my Plan may be voided with immediate effect.
- I understand that if I am able to claim any costs from another insurance policy for the cost of any treatment or benefits received, Now Health International Limited will only be liable for a proportional share of the total costs.
- I/We understand that I am / we are purchasing an international policy which provides international flexibility and coverage in accordance with the terms of the policy issued in the Dubai International Financial Centre by Now Health International Limited (regulated by the Dubai Financial Services Authority) and underwritten by Best Doctors Insurance Limited (regulated by the Bermuda Monetary Authority). I/We understand that policy may not be issued locally therefore may not fulfill all local regulatory requirements.
- · I have read the important notes.
- I agree to the declaration above and understand that cover is provided in accordance with the terms and conditions of the Now Health International Plan.

Signature (Insured/main applicant):	Date (dd/mm/yyyy):		
	/	/	

Now Health International Limited ("NHIL"), which is regulated by the Dubai Financial Service Authority, issues plans underwritten by Best Doctors Insurance Limited (which is regulated by the Bermuda Monetary Authority and is under the same common ownership as NHIL). Plans are only available to those outside the UAE.

Now Health International Limited - Registered Office: Office 814, Liberty House, Level 8, Gate Drive Street, P.O.Box 482055, Dubai.