

WorldCare application form: Individuals and families (FMU)

For company use – intermediary details and stamp					
Intermediary company:	Fax number:				
	Email address:				
Contact name:	Official stamp:				
Telephone number:					
Please complete this form in BLOCK CAPITALS or apply online at www.now-health.com. A deliberate or reckless misrepresentation by You may lead to Us voiding Your Plan with loss of premium. Where You make a careless misrepresentation We may void Your Plan or decline or reduce related claim payments. A misrepresentation is an untrue statement of fact relied on by one party, in this case Us, in establishing the terms of a contract (Your Plan). You should ensure that You complete Your application carefully, accurately and fairly. If You are unsure on any matter You should contact Us. Please keep a record of all information You supply to Us in connection with this application. Please enclose any medical reports or test results with Your application if they are available. We may ask You to complete a further medical questionnaire if We need more information. All the information You provide will be treated in strict confidence. We rely on the information that You provide in this form (i.e. Your representations) to decide whether or not to accept Your application, and whether or not We need to apply special terms. Special terms are exclusions or conditions that We may apply to Your cover. If You submit a claim for the Treatment of any existing condition which You did not tell Us about here or did not tell Us everything about, We may refuse to pay that claim. We also have the right to void Your Plan, or We may impose special terms on Your Plan which We will apply retrospectively. Please take the greatest care to ensure that this application form is completed fully and accurately. If, after completing Your application form and before the latest of either Our written acceptance, payment of premium or Your Start Date/Entry Date, anything occurs which affects the information You provided in this form, such as a change in Your state of health or the state of health of any of Your Dependants, You must tell Us in writing about the change. We reserve the right to decline or accept Your application or to accept Your applica					
Section 1: Name of Planholder					
First name(s):	Family name:				
What do You like to be called?					
(If Your full name is John Andrew Smith, You might like to be called John or Mr Smith or Andy. We will add	ess all correspondence to You in this way.)				
Section 2: Planholder details					
Address:					
Email address:					
Preferred telephone number (including country code):					
Is this Your Mobile □ Home □ Work □	If You would like SMS notifications, please tell us Your mobile number:				
Gender: Male □ Female □	Date of birth (dd/mm/yyyy): / /				
Country of Residence:	Nationality:				
Height (cm/ft):	Weight (kg/lbs):				
Occupation:	Occupation industry:				
Are You or any intended member of this policy, or any family member or close associate a politically exposed person? Yes No (If yes please provide further details)					

Section 3: Spouse and Dependant details

Section 5. Spouse and De	.pendent detens	_	_	_	_	_	
Spouse details							
First name(s):			Family name:				
What does he/she like to be called?							
Gender: Male] Female □		Date of birth (dd/	mm/yyyy):	/	/	
Country of Residence:			Nationality:				
Height (cm/ft): Weight (kg/lbs):							
Occupation:			Occupation indus	try:			
Are You or any intended member of (If yes please provide further details)		er or close	e associate a politica	lly exposed pe	rson?	Yes □ No	
Dependant details	Dependant 1	D	ependant 2	Depe	endant 3	Depe	ndant 4
First name(s):							
Family name:							
What do they like to be called?							
Gender:	Male □ Female □	Male I	□ Female □	Male □	Female □	Male □	Female □
Date of birth (dd/mm/yyyy):	/ /		/ /	/	/	/	/
Country of Residence:							
Nationality:							
Height (cm/ft):							
Weight (kg/lbs):							
Relationship to Planholder :							
Occupation (ages 16+):							
Section 4: Start Date							
Date on which You wish Your Now h	Health International Plan to star	t (dd/mm/	уууу):	/	/		
Cover cannot start until You have acce You can apply for cover to start at a fu				is application fo	orm and We have	e received the c	orrect premium.
Section 5: Our environmen	ntal policy – Your docı	ıment o	lelivery setting	gs			

As an international organisation, **We** are committed to reducing **Our** carbon footprint by working to minimise the impact of printing and shipping on the environment. To opt out of **Our** environmental policy and receive printed documents, please check this box \square . **You** will automatically receive a physical membership card for every **Insured Person** on **Your Plan** no matter which option **You** choose and **You** can access all of **Your** remaining **Plan** documents in **Your** secure online portfolio.

Section 6: Plan options

For detailed information about the Plan choices available, please refer to WorldCare Benefit Schedule. Please indicate Your Plan choice, Deductible, and any additional options.

Choice of Plan				
Benefit	Essential	Advance	Excel	Apex
Maximum annual limit	USD 3m/ EUR 2.4m/GBP 1.9m	USD 3.5m/ EUR 2.8m/GBP 2.2m	USD 4m/ EUR 3.2m/GBP 2.5m	USD 4.5m/ EUR 3.6m/GBP 2.8m
In-Patient and Day-Patient care	•	>	>	>
Organ Transplant	•	>	>	>
Cancer Treatment	•	>	>	>
Acute Medical Conditions during Pregnancy and childbirth	•	>	>	>
Evacuation and Repatriation	•	•	>	>
Day-Patient or Out-Patient surgery	•	>	>	>
Out-Patient Medical Practitioner fees	>	•	>	>
Rehabilitation	>	>	>	>
Congenital cover	•		>	>
Chronic Condition cover	•	>	>	>
Routine and complex dental Treatment	•	>	>	>
Routine maternity cover	>	>	>	>
Please choose				
		Full refund	Not covered	Limited cover
Choice of currency	USD □	EU	IR □	GBP □

Plan Deductible

If **You** would like to change from the Standard **Deductible** to one of the other options, please tick the appropriate box. Please note that the **Plan Deductible** applies to **In-Patient** and **Day-Patient Treatment** is per **Insured Person**, per **Period of Cover**.

If You choose an Optional Deductible, on WorldCare Advance, WorldCare Excel or WorldCare Apex, You must also select an Out-Patient Co-Insurance Option or an Out-Patient Per Visit Excess Option. On WorldCare Essential if You choose an optional Deductible and an Out-Patient Charges Option, You must also select an Out-Patient Co-Insurance Option.

select an Out-Patient Co-Insurance Option.	Essential	Advance	Excel	Apex
Standard Deductible	Nil	Nil	Nil	Nil
Optional Deductible				
USD 1,000/EUR 800/GBP 625				
USD 2,500/EUR 2,000/GBP 1,550				
USD 5,000/EUR 4,000/GBP 3,125				
USD 10,000/EUR 8,000/GBP 6,250				
USD 15,000/EUR 12,000/GBP 9,375				
Out-Patient Per Visit Excess Option				
USD 25/EUR 20/GBP 15	N/A			
USD 15/EUR 12/ GBP 10	N/A			
Additional actions	Essential	Advance	Excel	Anny
Additional options				Apex
USA elective Treatment – Area 1 rates				
10% Co-Insurance on Out-Patient Treatment	□*			
20% Co-Insurance on Out-Patient Treatment	□*			
Out-Patient Charges		N/A	N/A	N/A
Out-Patient Charges – Option 2		N/A	N/A	N/A
Africa Area of Coverage restriction				
3				
Extended Evacuation and Repatriation Option				
<u> </u>	□ N/A			

^{*} Please note that on WorldCare Essential a **Co-Insurance Out-Patient Treatment** Option can only be taken if **You** select an **Out-Patient** Charges Option.

Section 7: Method and frequency of premium payment

Please note that if the payment **You** are to make now is based on an indicative quote the amount due may change once **We** have reviewed this application. **You** will need to both agree and pay the revised premium before cover can start. Please select the frequency and payment type **You** would like to pay **Your** premiums in.

	Annually	Semi-annually	Quarterly	Monthly
Credit card				
Bank transfer		N/A	N/A	N/A

Credit card: We accept Visa, MasterCard and American Express. We will contact You to take the required payment. Your card issuer may charge an additional conversion or transaction fee to process this payment.

Bank transfer: Please make sure **You** tell **Us Your** family name in the transfer details and send it to the bank account below:

	USD account	EUR account		GE	BP account		
Bank	Citibank N.A.	C	Citibank N.A.	Ci	tibank N.A.		
Bank account name	Now Health International Limited	Now Health International Limited		tional Limited Now Health International			
Address	Oud Metha Road, Al Wasl Branch, Dubai, UAE	Oud Metha Road, Al Wasl Branch, Dubai, UAE					Road, Al Wasl Branch, Jubai, UAE
Sort code	N/A	N/A		N/A			
Swift code	CITIAEAD		CITIAEAD		CITIAEAD		
IBAN no.	AE500211000000100708264	AE28021	1000000100708272	AE940211000000100708248			
For USD bank account	Correspondent Bank: "Citibank N.A., New York, USA. SWIFT:	CITIUS33"	For transfer to banks	Code	INS		
For GBP & EUR bank account	Correspondent Bank: "Citibank London N.A. SWIFT: CITIGB2L"		in the UAE:	Description	Insurance Services		

Dank account	CITIDANK LONGON N.A. SWIFT: CITIGB2L				
Section 8: Clai	m reimbursement method				
Please indicate how	You would like to receive claim reimbursement payments. Bank to	ansfer is the most secu	re and quickest method.		
Bank transfer □					
For bank transfer					
Account holder's nar	ne:	Country:			
Bank name:					
Bank address:					
IBAN or account no.:	:				
Routing code (e.g. Sv	wift or sort code):				
Section 9: Insu	rrance details				
9.1 Do You current	ly have health insurance with another company?			Yes □	No □
If yes, please giv	ve details:				
9.2 Do You intend t	to continue with the existing insurance?			Yes □	No □
9.3 Have You been	insured previously with Now Health International?			Yes □	No □
If yes, please giv	ve dates of when insured and previous policy number:				
Please also note	to complete Section 6 even if You were previously insured with Us .				
9.4 Have You ever	had an application for Medical Insurance declined or had special to	erms imposed?		Yes □	No □
If yes, please giv	ve details:				

Section 10: Health declaration

If **You** have more than five **Dependants**, please use a separate sheet of paper and attach it to this application. **You** do not need to disclose matters related to common colds, **Vaccinations** or hayfever.

		Planholder	Dependant (Spouse)	Dependant 1	Dependant 2	Dependant 3	Dependant 4
10.1	Have You in the last five years ever undergone any Surgical Procedure , been a patient or been treated in a Hospital , clinic, sanatorium, nursing home or other medical institution where You were off work for more than one week, and/or received more than 10 days Treatment ?	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □
10.2	Are You currently taking any kind of medication (other than oral contraceptives), or is any Treatment or tests currently being performed or planned, or any day or In-Patient hospitalisation scheduled?	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □
Have	You ever received Treatment, tests or investigations for, been diagram	nosed with, or	been hospitali	sed or had sigr	ns or symptoms	s of for:	
10.3	Asthma, bronchitis, tuberculosis, pneumonia or any other respiratory conditions?	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □	Yes□ No□
10.4	Anxiety, depression, psychological, psychiatric, mental condition, drug or alcohol addiction or abuse?	Yes □ No □	Yes □ No □	Yes□ No□	Yes □ No □	Yes □ No □	Yes □ No □
10.5	Blood disorders, anaemia, haemophilia, thalassemia or other abnormal blood tests? Have You ever been tested positive for HIV, Hepatitis B or C?	Yes □ No □	Yes□ No□	Yes□ No□	Yes□ No□	Yes □ No □	Yes□ No□
10.6	Cancer, cyst, polyp, or any abnormal growth whether cancerous or benign?	Yes □ No □	Yes□ No□	Yes □ No □	Yes□ No□	Yes □ No □	Yes □ No □
10.7	Digestive disorder including stomach, colon, rectum, hernia or any other bowel problems?	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □
10.8	Disorders of the kidneys, spleen, liver, pancreas, bladder, prostate, renal or recurrent urinary conditions?	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □	Yes□ No□	Yes □ No □
10.9	Diabetes, thyroid disorders or weight management problems?	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □
10.10	Epilepsy, multiple sclerosis or other neurological conditions?	Yes □ No □	Yes□ No□	Yes□ No□	Yes□ No□	Yes□ No□	Yes□ No□
10.11	High blood pressure, heart or circulatory conditions, stroke or higher than normal cholesterol level?	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □
10.12	! Knee, back or skin disorders, rheumatism, gout, arthritis or disease of the bone, spine, joint, muscle?	Yes□ No□	Yes□ No□	Yes□ No□	Yes□ No□	Yes□ No□	Yes□ No□
10.13	Any type of disease, physical impairment, congenital or hereditary disorder, disability, recurrent illness, major injury or Medical Condition not already noted above?	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □
10.14	Females only Have You ever suffered from any breast or gynaecological disorders?	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □	Yes □ No □

Additional information

If **You** answered 'Yes' to any of questions 10.1 to 10.14, please provide details in the box below. Please provide as much detail as possible, including the date and nature of diagnosis, frequency and severity of symptoms, date of last episode as well as details of any past, current or known future **Treatment**.

Member name	Diagnosis (If none made please describe the exact nature of symptoms suffered)	Date of consultation	Treatment/ Medication received	Date of last treatment/ symptoms	Any underlying cause	Specific location on body including left or right	Outcome (e.g. on-going complete recovery, likely to recur) or for smears, frequency (annually, 6-monthly)

Section 11: Doctor's contact details

Please give details of **Your** current usual doctor or the one who is most familiar with **Your** medical history.

Medical Practitioner's details

Name:	Telephone number:
Address:	
Date of last attendance and reason:	

Section 12: Important notes

Quotations are valid for 30 days subject to the above details remaining the same and are issued in accordance with Now Health International **Plan** terms, conditions and exclusions

The premiums quoted have been calculated based on each person's age at the date of the quotation. Premiums may be subject to change if the age of any person increases prior to the actual **Start Date** of **Your** Now Health International **Plan**. Cover cannot start until **You** have accepted all of **Our** terms and conditions following **Our** receipt of this application form and **We** have received the correct premium.

The premiums quoted have been based on Your Body Mass Index being within normal limits.

Data protection

We and the Underwriters will collect certain information about You in the course of considering Your application and, if a Plan is issued to You, conducting Our relationship with You. This information will be processed for the purposes of underwriting Your insurance coverage, managing any Plan issued and administering claims. Your information may be passed to Underwriters, Medical Practitioners, Medical Assistance Companies and Claims Administrators for these purposes. The same duty of confidentiality is required of any third parties to whom the administration of Your Plan may be subcontracted. Your name and contact details will not be disclosed to other organisations (except as stated above).

Now Health International may contact **You** with details of **Our** other products and services which may be of interest to **You**. **You** may be contacted by post, telephone or email if appropriate. If **You** do not wish **Us** to do this please tick this box \Box .

You have a right of access to, and correction of, information that We hold about You. Please contact Us if You would like to exercise either of these rights. Some of the information We collect about You may be classified as "sensitive" – that is information about racial or ethnic origin and physical or mental health. Data protection laws impose specific conditions in relation to sensitive information, including, in some circumstances, the need to obtain Your explicit consent before We process the information.

Important note: We regard the rights above as best practice but the legal requirements may differ in the country in which You reside. Please contact Us for additional information regarding regulations in Your jurisdiction.

By signing this Application Form **You** consent to the processing and transfer of information (including sensitive information) described in this notice. Without this consent **We** will not be able to consider **Your** application.

Section 13: Declaration and authorisation

I hereby apply for cover on behalf of all the persons named in this application form for a Now Health International Plan as specified above.

I have received and read the **Benefit Schedule**, Terms and Conditions, **Definitions**, **Benefits** and exclusions of this **Plan**. I understand that the Application Form, **Certificate of Insurance**, **Benefit Schedule** and the Members' Handbook incorporating the **Plan** terms and conditions make up the contract between **Us** and all form part of the **Plan** Agreement. I am aware that cover shall be provided in accordance with the Agreement.

- I declare that the information given in this application is true and that disclosure in respect of each person included in this application is complete, even if some of the information provided is not in my own handwriting. I understand it is unlawful for me or my **Dependants** to knowingly provide false, incomplete or misleading facts or information to Now Health International for the purpose of defrauding or attempting to defraud Now Health International. Penalties may include imprisonment, fines, denial of coverage, loss of premium, loss of **Benefits** and legal damages.
- I understand that I must notify Now Health International Limited of any changes in the facts contained in this application form, such as a change in the state of health of any person named in it, before the latest of either written acceptance, payment of premium or the **Start Date/Entry Date**.
- For the purpose of this application I authorise any doctor who has ever treated or advised any of the persons named in this application to provide Now Health International with any information they may require in connection with **Treatment** related to any claim under this **Plan**. I have discussed the terms of this authorisation with my partner and competent adult **Dependants**, and I have obtained their consent to the release of their healthcare information pursuant to this authorisation.
- I declare that I have read the following from the members' handbook:
 - cancellation and termination rights
 - complaints procedures
 - law and jurisdiction of the Plan
 - language of the **Plan** and **Our** service
 - compensation arrangements
 - Now Health International Limited is acting on behalf of Best Doctors Insurance Limited for the purposes of issuing and administering Plans, receiving premiums and paying claims.
- I understand that Now Health International cannot be liable and therefore will not pay claims if my **Plan** is lapsed should Now Health International be unable to collect my premium for whatever reason and I do not provide Now Health International with an alternate method of payment within seven days of Now Health International requests for alternative methods of payment.
- I agree that where medical **Treatment** is received within the provider network by me or any of my **Dependants** and, except where previously agreed by Now Health International, it is determined that the **Treatment** or **Medical Condition** is not refundable within the terms and conditions of the **Plan**, I agree that I am liable to Now Health International for all claims settled for such medical **Treatment** in connection with any non-covered claim.
- I understand and confirm that where I have not repaid funds disbursed in good faith by Now Health International in respect of non-covered medical **Treatment**, valid claims may be offset against outstanding funds due to Now Health International and/or my **Plan** may be suspended until the outstanding amounts have been settled in full.
- I acknowledge that if it is determined by Now Health International that a claim was fraudulent my Plan may be voided with immediate effect.
- I understand that if I am able to claim any costs from another insurance policy for the cost of any treatment or benefits received,
 Now Health International Limited will only be liable for a proportional share of the total costs.
- I have read the important notes.
- I agree to the declaration above and understand that cover is provided in accordance with the terms and conditions of the Now Health International Plan.

Signature (Insured/main applicant):

Date (dd/mm/yyyy):

Now Health International Limited ("NHIL"), which is regulated by the Dubai Financial Service Authority, issues plans underwritten by Best Doctors Insurance Limited (which is regulated by the Bermuda Monetary Authority and is under the same common ownership as NHIL).

Plans are only available to those outside the UAE.

Now Health International Limited - Registered Office: Office 814, Liberty House, Level 8, Gate Drive Street, P.O.Box 482055, Dubai.



