

WorldCare application form: Groups

For company use – intermediary details and stamp					
Intermediary company:	Fax number:				
	Email address:				
Contact name:	Official stamp:				
Telephone number:					
To be completed by the employer (the Planholder). Please complete this form using BLOCK CAPITALS. A deliberate or reckless misrepresentation by You may lead to Us voiding Your membership. Where You make a careless misrepresentation We may void Your Group Plan or decline or reduce related claim payments. A misrepresentation is an untrue statement of fact relied on by one party, in this case Us, in establishing the terms of a contract (Your Group Plan). You should ensure that You complete Your application carefully, accurately and fairly. If You are unsure on any matter You should contact Us. We advise You to keep a record of all information You supply to Us in connection with this application. If, after completing Your application form and before the latest of either Our written acceptance, payment of premium or Your Start Date/Entry Date, anything occurs which affects the information You provided in this form, such as a change in the state of health of any of Your employees, You must tell Us in writing about the change. If You have used an authorised insurance broker You understand, acknowledge and agree that by buying this Plan, We will pay the authorised insurance broker commission during the life of the Plan including renewals. You also understand that this agreement is necessary for Us to proceed with Your application. We reserve the right to decline or accept Your application or to accept Your application form with special terms. Please send Your completed application form and submit it along with Your incorporation certificate (trade license) to Us via Your intermediary, or direct to Now Health International (Asia Pacific) Limited, Units 1501-3 & 9, 15/F, AIA Tower, 183 Electric Road, North Point, Hong Kong. You can also scan and email it to AsiaPacSales@now-health.com or fax it to +852 2279 7320.					
Section 1: Start Date	Our maintain a filir and in this command Washington				
Cover cannot start until You have accepted all of Our terms and conditions followi You can apply for cover to start at a future date within 60 days of completion of th					
The date the Group Plan will start from (dd/mm/yyyy): /	/				
Section 2: Company details Company name:					
Company address:					
Company registration number:					
Company registration number: Other countries where You do business/have operations:					
	Type of business:				
Other countries where You do business/have operations:	family members or close associates, a politically exposed person?				
Other countries where You do business/have operations: Company website address: Is the Company, any party connected to the Company or any employees, their	family members or close associates, a politically exposed person? or close associates, a politically exposed person? Yes □ No □				

Section 3: Company Plan Administrator details					
First name(s):	Family name:				
What do You like to be called?					
(If Your full name is John Andrew Smith, You might like to be called John or Mr Smith or Andy. We will address all correspondence to You in this way.)					
Job title:					
Address (if different from above):					
Telephone:	Fax:				
Email address:					

Section 4: Our environmental policy - Your document delivery settings

As an international organisation, **We** are committed to reducing **Our** carbon footprint by working to minimise the impact of printing and shipping on the environment. To opt out of **Our** environmental policy and receive printed documents, please check this box _ . **You** will automatically receive a physical membership card for every **Insured Person** on **Your Group Plan** no matter which option **You** choose and **You** can access all of **Your** remaining **Group Plan** documents in **Your** secure online portfolio.

Section 5: Group Plan options

For detailed information about the **Group Plan** choices available, please refer to the WorldCare **Benefit Schedule**. The currency **You** pay **Your** premium in is chosen for **You** by **Your Country of Residence** and the **Group Plan Deductible** will also be denominated in this currency. Please indicate **Your Group Plan** choice, **Deductible**, and any additional options.

Choice of Group Plan Benefit	Essential	Advance	Excel	Apex
Maximum annual limit	USD 3m	USD 3.5m	USD 4m	USD 4.5m
In-Patient and Day-Patient care	>	•		
Organ Transplant	>	>	>	•
Cancer Treatment	•	•		•
Acute Medical Conditions during Pregnancy and childbirth	>	>	>	•
Evacuation and Repatriation	>	•		
Day-Patient or Out-Patient surgery	>	>	>	•
Out-Patient Medical Practitioner fees	>	•		•
Rehabilitation	>	>	>	•
Congenital cover	>	>	>	•
Chronic Condition cover	>	>	•	•
Routine and complex dental Treatment	>	>	>	•
Routine maternity cover	>	•	•	•
Please choose				
		Full refund	Not covered	Limited co

Group Plan Deductible

If You would like to change from the Standard **Deductible** to one of the other options, please tick the appropriate box. Please note that the **Group Plan Deductible** applies to **In-Patient** and **Day-Patient Treatment** is per **Insured Person**, per **Period of Cover**.

If You choose an Optional Deductible, on WorldCare Advance, WorldCare Excel or WorldCare Apex, You must also select an Out-Patient Co-Insurance Option or an Out-Patient Per Visit Excess Option. On WorldCare Essential if You choose an optional Deductible and an Out-Patient Charges Option, You must also select an Out-Patient Co-Insurance Option.

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	Essential	Advance	Excel	Apex	
Standard Deductible	Nil	Nil	Nil	Nil	
Optional Deductible					
USD 1,000					
USD 2,500					
USD 5,000					
USD 10,000					
USD 15,000					
Out-Patient Per Visit Excess Option					
USD 25	N/A				
USD 15	N/A				

Additional options	Essential	Advance	Excel	Apex
USA elective Treatment				
Medical history disregarded (compulsory Group Plans 10+ employees only)				
Extended Evacuation and Repatriation Option				
Out-Patient Charges		N/A	N/A	N/A
Out-Patient Charges – Option 2		N/A	N/A	N/A
10% Co-Insurance on Out-Patient Treatment	□*			
20% Co-Insurance on Out-Patient Treatment	□*			
Hong Kong Preferred Provider Network (Hong Kong residents only)				
Hospital room restriction in Hong Kong (Hong Kong residents only)				
Hospital room restriction in Hong Kong and China (PRC residents only)				
Wellness, optical Benefits and Vaccinations (compulsory Group Plans 3+ employees only)	N/A			
Wellness, optical Benefits and Vaccinations – option 2 (compulsory Group Plans 3+ employees only)	N/A			
Routine maternity cover for Advance Group Plan option (compulsory Group Plans 10+ employees only)	N/A		N/A	Already covered
Routine maternity cover with 20% Co-Insurance for Advance Group Plan option (compulsory Group Plans 10+ employees only)	N/A		N/A	Already covered
Dental cover for Advance Group Plan option (compulsory Group Plans 10+ employees only)	N/A		Already covered	Already covered
Routine maternity cover for Excel Group Plan option (compulsory Group Plans 10+ employees only)	N/A	N/A		Already covered
Removal of Dental Co-Insurance	N/A			

^{*} Please note that on WorldCare Essential a Co-Insurance Out-Patient Treatment Option can only be taken if You select an Out-Patient Charges Option.

Section 6: Method and frequency of premium payment

Please note that if the payment **You** are to make now is based on an indicative quote the amount due may change once **We** have reviewed this application. **You** will need to both agree and pay the revised premium before cover can start. Please select the frequency and payment type **You** would like to pay **Your** premiums in. Please note that quarterly premiums have a 3% surcharge.

	Annually	Semi-annually	Quarterly	Monthly
Cheque				N/A
Bank transfer				N/A

Cheque: Please make **Your** cheque payable to Now Health International (Asia Pacific) Limited and attach it to this application form. **Bank transfer**: Please make sure **You** tell **Us Your** company name in the transfer details and send it to the bank account below.

	USD account
Bank	Citibank N.A.
Bank account name	Now Health International (Asia Pacific) Ltd
Address	9/F, Citi Tower, One Bay East, 83 Hoi Bun Road, Kwun Tong, Kowloon, Hong Kong
Account no.	00639162577093
Swift code	CITIHKHX

Section	7:	Previous	Medical	Insurance
		1 1 4 10 03	1.1001001	1113010116

Policy no.:	Date cover expires/expired (dd/mm/yyyy):	/	/
Name of Insurer:			

Section 8: Underwriting Options Full Medical Underwriting (FMU) Continuous Transfer Terms (CTT)

Full Medical Underwriting (FMU) is the process where the **Underwriters** assess the declared details in deciding if any special terms apply. For FMU, all members (employees and **Eligible Dependants**) are required to complete a WorldCare application form for group (FMU) employees and send it to Now Health International (Asia Pacific) Limited, Units 1501-3 & 9, 15/F, AIA Tower, 183 Electric Road, North Point, Hong Kong.

Medical History Disregarded (MHD) is when **We** may be able to cover **Your** employees without asking detailed questions about their medical history up front. MHD is available for compulsory groups of 10 or more employees.

Continuous Transfer Terms (CTT) is when **You** are applying for one of **Our Group Plans** with **Benefits** similar to those of **Your** current policy and where the **Underwriters** assess the declared medical details and decide if **We** can offer **Your** members a Continuous Transfer. All members (employees and **Eligible Dependants**) are required to complete a WorldCare application form for group (CTT) employees and send it to Now Health International (Asia Pacific) Limited, Units 1501-3 & 9, 15/F, AlA Tower, 183 Electric Road, North Point, Hong Kong.

We need a full membership list as follows and it must include these details for each person to be covered (A template is available from www.now-health.com or by calling +852 2279 7300).

- 1. First name(s)
- 2. Family name
- 3. What do they like to be called?
 (If Your employee's full name is John Andrew Smith, he might like to be called John or Mr Smith or Andy. We will address all correspondence to him in this way.)
- Gende
- 5. Date of birth (dd/mm/yyyy)
- 6. Occupation
- 7. Employee category

- 8. Entry Date first day of cover (dd/mm/yyyy)
- 9. Country of Residence
- 10. Nationality
- 11. Email address
- 12. Telephone no.
- 13. Relationship to primary insured
- 14. **Dependants** to be included
- 15. Start date of employment (employees only)

Section 9: Eligibility

Please define the member category:

Name of category e.g. directors, managers, general employees	All members	Number of members		
Compulsory □ or Voluntary □ Employees only □ or Employees and Dependants □ Expatriates □ and/or Local Nationals □	Start Date for New Employees: ☐ First date of employment ☐ After month(s) proba	tion period		
If cover choices vary according to the job position and there are more than five employees for each level, please provide details. For Dependants aged between 18 to 28 We may require written confirmation from their place of study that they are in full-time education. If We have accepted the Group Plan on the basis that it is compulsory group and subsequently find out that the Group Plan is on a voluntary basis:				

We reserve the right to adjust the premium.

Section 10: Important notes

Quotations are valid for 30 days subject to the above details remaining the same and are issued in accordance with Now Health International **Group Plan** terms, conditions and exclusions.

The premiums quoted have been calculated based on each person's age at the date of the quotation. Premiums may be subject to change if the age of any person increases prior to the actual **Start Date** of **Your** Now Health International **Group Plan** or if the number of members eligible to participate in the **Group Plan** is different to the original census provided that Now Health International quoted on. Cover cannot start until **You** have accepted all of **Our** terms and conditions following **Our** receipt of this application form and **We** have received the correct premium.

The premiums quoted have been based on Body Mass Indexes being within normal limits.

Data Privacy

We and Your Underwriters collect personal information about You and Your Dependants (including health, bank account and occupation) in the course of considering Your application and, if a Plan is issued to You, conducting Our relationship with You. This information will be processed for the purposes of underwriting Your insurance coverage, managing any Plan issued and administering claims. Your information may be passed to Now Health group companies administering Your Plan, Underwriters, Medical Practitioners, Medical Assistance Companies and Claims Administrators for these purposes, including those located outside the HKSAR. The same duty of confidentiality is required of any third parties to whom the administration of Your Plan may be subcontracted, including those based outside the HKSAR. Your personal details will not be disclosed to other organisations without Your consent.

You have a right of access to, and correction of, information that We hold about You. Please contact Us if You would like to exercise either of these rights. Some of the information We collect about You may be classified as "sensitive" – that is information about racial or ethnic origin and physical or mental health. Data protection laws impose specific conditions in relation to sensitive information, including, in some circumstances, the need to obtain Your explicit consent before We process the information.

By signing this Application Form **You** consent to the processing and transfer of information (including sensitive information) described in this notice. Without this consent **We** will not be able to consider **Your** application.

Now Health International group companies providing IPMI products may contact **You** by letter, SMS or email with details of other IPMI or related products and services, which may be of interest to **You**. If **You** do not wish this to happen please tick this box \square . **You** may opt out of future marketing by contacting **Us** at any time. A list of Now Health group companies, their contact details and **Our** Data Privacy Policy is available at www.now-health.com.

Section 11: Declaration and authorisation

I hereby apply for cover on behalf of all the persons named in this application form for a Now Health International Group Plan as specified above.

I have received and read the **Benefit Schedule**, Terms and Conditions, Definitions, **Benefits** and exclusions of this **Group Plan**. I understand that the Application Form, Group Agreement, **Certificate of Insurance**, **Benefit Schedule** and the Members' Handbook incorporating the **Group Plan** terms and conditions make up the contract between **Us** and all form part of the **Group Plan** Agreement. I am aware that cover shall be provided in accordance with the Agreement.

- I declare that the information given in this application is true and that disclosure in respect of each person included in this application is complete, even if some of the information provided is not in my own handwriting. I understand it is unlawful for me to knowingly provide false, incomplete or misleading facts or information to Now Health International for the purpose of defrauding or attempting to defraud Now Health International. Penalties may include imprisonment, fines, denial of coverage, loss of premium, loss of **Benefits** and legal damages.
- I understand that I must notify Now Health International (Asia Pacific) Limited of any changes in the facts contained in this application form, such as a change in the state of health of any person named in it, before the latest of either written acceptance, payment of premium or the **Start Date/Entry Date**.
- I declare that I have read and understood the following from the members' handbook and Group Agreement:
 - cancellation and termination rights
 - complaints procedures
 - law and jurisdiction of the Group Plan
 - language of the **Group Plan** and **Our** service
 - compensation arrangements
 - Now Health International (Asia Pacific) Limited is acting on behalf of AXA General Insurance Hong Kong Limited for the purposes of issuing and administering Group Plans, receiving premiums and paying claims.
- I understand that Now Health International cannot be liable and therefore will not pay claims if my **Group Plan** is lapsed should Now Health International be unable to collect my premium for whatever reason and I do not provide Now Health International with an alternate method of payment within seven days of Now Health International requests for alternative methods of payment.
- I understand that if I am able to claim any costs from another insurance policy for the cost of any treatment or benefits received, Now Health International (Asia Pacific) Limited will only be liable for a proportional share of the total costs.
- I have read the important notes.
- I agree to the declaration above and understand that cover is provided in accordance with the terms and conditions of the Now Health International Group Plan and Group Agreement.

Signature (Authorised person/Plan Administrator):

Date (dd/mm/yyyy):

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Plans issued in Hong Kong are underwritten by AXA General Insurance Hong Kong Limited and arranged by Now Health International (Asia Pacific) Limited.

Registered address: Units 1501-3 & 9, 15/F, AIA Tower, 183 Electric Road, North Point, Hong Kong. Insurance Agent Registration Number: 10974559.



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