



# SimpleCare application form: Group employees

For company use – intermediary details and stamp						
Intermediary company:	Fax number:					
	Email address:					
Contact name:	Official stamp:					
Telephone number:						

Please complete this form using BLOCK CAPITALS.

Full medical underwriting (FMU) is the process whereby the **Underwriters** assess the declared details in deciding if any special terms apply.

Capped Cover is the process whereby the **Underwriters** assess the declared medical details and decide if **We** can offer **You** limited cover for a declared pre-existing **Medical Condition** after the **Waiting Period** is being fulfilled.

All employees and **Eligible Dependants** must complete an application form to Now Health International Limited. **You** can scan and email it to apintermediarysales@now-health.com.

A deliberate or reckless misrepresentation by **You** may lead to **Us** voiding **Your** membership. Where **You** make a careless misrepresentation **We** may void **Your Group Plan** or decline or reduce related claim payments. A misrepresentation is an untrue statement of fact relied on by one party, in this case **Us**, in establishing the terms of a contract (**Your Group Plan**). **You** should ensure that **You** complete **Your** application carefully, accurately and fairly. If **You** are unsure on any matter **You** should contact **Us**.

We advise You to keep a record of all information You supply to Us in connection with this application.

Please enclose any medical reports or test results with **Your** application. **You** may be required to complete a further medical questionnaire if **We** need more information. All information will be treated in strict confidence.

We rely on the information that You provide in this form to decide whether or not to accept Your application, and whether or not We need to apply special terms. Special terms are exclusions or conditions that We may apply to Your cover. If You submit a claim for the Treatment of any existing condition which You did not tell Us about here or did not tell Us everything about, We may refuse to pay that claim. We also have the right to declare Your membership to the Group Plan void, or We may impose special terms on Your Group Plan which We will apply retrospectively. Please take the greatest care to ensure that this application form is completed fully and accurately.

If, after completing **Your** application form and before the latest of either **Our** written acceptance, payment of premium or **Your Start Date/Entry Date**, anything occurs which affects the information **You** provided in this form, such as a change in **Your** state of health or the state of health of any of **Your Dependants**, **You** must tell **Us** in writing about the change.

We reserve the right to decline or accept Your application or to accept Your application form with special terms.

Please send **Your** completed application form along with a copy of **Your** government issued identity document to **Us** via **Your** intermediary, or direct to Now Health International Limited. **You** can scan and email it to apintermediarysales@now-health.com.

Section 1: Name of Insured Person							
First name(s):	Family name:						
What do <b>You</b> like to be called?							
(If <b>Your</b> full name is John Andrew Smith, <b>You</b> might like to be called John or Mr Smith or Andy. <b>We</b> will addre	ss all correspondence to <b>You</b> in this way.)						
Section 2: Insured Person details							
Company name:	Group Plan number:						
Address:							
Email address:							
Preferred telephone number (including country code):							
Is this <b>Your</b> Mobile O Home O Work O	If <b>You</b> would like SMS notifications, please tell us <b>Your</b> mobile number:						
Gender: Male O Female O	Date of birth (dd/mm/yyyy): / /						
Country of Residence:	Nationality:						
Height (cm/ft):	Weight (kg/lbs):						
Occupation:	Occupation industry:						
Are <b>You</b> or any intended member of this policy, or any family member or close (If yes please provide further details)	associate a politically exposed person? Yes O No O						

Section 3: Spouse and Dependant details									
Spouse details									
First name(s):			Family name:						
What does he/she like to be called?									
Gender: Male O Female O			Date of birth (dd/	/mm/yyyy):	/	/			
Country of Residence:			Nationality:						
Height (cm/ft):			Weight (kg/lbs):						
Occupation:			Occupation industry:						
Dependant details	Dependant 1	D	ependant 2	Depe	endant 3	Deper	ndant 4		
First name(s):									
Family name:									
What do they like to be called?									
Gender:	Male   Female	Male (	Female 🔾	Male 🔾	Female 🔾	Male 🔾	Female 🔾		
Date of birth (dd/mm/yyyy):	/ /	,	/	/	/	/	/		
Country of Residence:									
Nationality:									
Height (cm/ft):									
Weight (kg/lbs):									
Relationship to <b>Planholder</b> :									
Occupation (ages 16+):									
Section 4: Doctor's contac	ct details								
Please give details of <b>Your</b> current usu	ual doctor or the one who is mo	st familiar v	rith <b>Your</b> medical his	story.					
Medical Practitioner's details									
Name: Telephone number:									
Address:									
Date of last attendance and reason:									
Section 5: Insurance detai									
5.1 Do <b>You</b> currently have health in	surance with another company	y?				Υ	′es ○ No ○		
If yes, please give details:									
5.2 Do <b>You</b> intend to continue with the existing insurance?							′es ○ No ○		
5.3 Is this <b>Group Plan</b> a <b>Secondary Health Insurance Plan</b> ? Yes O No						′es () No ()			
If this <b>Group Plan</b> is a <b>Secondary Health Insurance Plan, You</b> must provide a copy of the <b>Certificate of Insurance</b> of <b>Your Primary Health Insurance</b> policy. If <b>You</b> have more than one health insurance policy, this <b>Group Plan</b> will be the health insurance policy that pays last.									
5.4 Have <b>You</b> been insured previously with Now Health International?							′es ○ No ○		
If yes, please give dates of wher	n insured and previous policy nu	umber:							
5.5 Have <b>You</b> ever had an application	on for Medical Insurance declin	ed or had s	pecial terms impose	ed?		Υ	′es ○ No ○		
If yes, please give details:									

## Section 6: Health declaration

If **You** have more than five **Dependants**, please use a separate sheet of paper and attach it to this application. **You** do not need to disclose matters related to common colds, **Vaccinations** or hayfever.

		Planholder	Dependant (Spouse)	Dependant 1	Dependant 2	Dependant 3	Dependant 4
6.1	Have <b>You</b> in the last five years ever undergone any <b>Surgical Procedure</b> , been a patient or been treated in a <b>Hospital</b> , clinic, sanatorium, nursing home or other medical institution where <b>You</b> were off work for more than one week, and/or received more than 10 days <b>Treatment</b> ?	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes ○ No ○
6.2	Are <b>You</b> currently taking any kind of medication (other than oral contraceptives), or is any <b>Treatment</b> or tests currently being performed or planned, or any day or <b>In-Patient</b> hospitalisation scheduled?	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()

Have	You ever received Treatment, tests or investigations for, been diag	nosed with, or	been hospitali	sed or had sigr	ns or symptom	s of for:	I
6.3	Asthma, bronchitis, tuberculosis, pneumonia or any other respiratory conditions?	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()
6.4	Anxiety, depression, psychological, psychiatric, mental condition, drug or alcohol addiction or abuse?	Yes () No ()	Yes O No O	Yes () No ()	Yes () No ()	Yes O No O	Yes () No ()
6.5	Blood disorders, anaemia, haemophilia, thalassemia or other abnormal blood tests? Have <b>You</b> ever been tested positive for HIV, Hepatitis B or C?	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes O
6.6	Cancer, cyst, polyp, or any abnormal growth whether cancerous or benign?	Yes 〇 No 〇	Yes 〇 No 〇	Yes () No ()	Yes () No ()	Yes 〇 No 〇	Yes () No ()
6.7	Digestive disorder including stomach, colon, rectum, hernia or any other bowel problems?	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes O
6.8	Disorders of the kidneys, spleen, liver, pancreas, bladder, prostate, renal or recurrent urinary conditions?	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes O
6.9	Diabetes, thyroid disorders or weight management problems?	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()
6.10	Epilepsy, multiple sclerosis or other neurological conditions?	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()
6.11	High blood pressure, heart or circulatory conditions, stroke or higher than normal cholesterol level?	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes O
6.12	Knee, back or skin disorders, rheumatism, gout, arthritis or disease of the bone, spine, joint, muscle?	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()
6.13	Any type of disease, physical impairment, congenital or hereditary disorder, disability, recurrent illness, major injury or <b>Medical Condition</b> not already noted above?	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes () No ()	Yes O No O
6.14	Have <b>You</b> ever suffered from any breast or gynaecological disorders?	Yes O No O N/A O	Yes O No O N/A O	Yes O No O N/A O	Yes () No () N/A ()	Yes O No O N/A O	Yes O No O N/A O

# Additional information

If **You** answered 'Yes' to any of questions 6.1 to 6.14, please provide details in the box below. Please provide as much detail as possible, including the date and nature of diagnosis, frequency and severity of symptoms, date of last episode as well as details of any past, current or known future **Treatment**.

Member name	Diagnosis (If none made please describe the exact nature of symptoms suffered)	Date of consultation	Treatment received	Date of last treatment/ symptoms	Any underlying cause	Specific location on body including left or right	Outcome  (e.g. on-going complete recovery, likely to recur) or for smears, frequency (annually, 6-monthly)

### Section 7: Important notes

#### Data protection

We and the Underwriters will collect certain information about You in the course of considering Your application and, if a Group Plan is issued to You, conducting Our relationship with You. This information will be processed for the purposes of underwriting Your insurance coverage, managing any Group Plan issued and administering claims. Your information may be passed to Underwriters, Medical Practitioners, Medical Assistance Companies and Claims Administrators for these purposes, including those located outside the European Economic Area. The same duty of confidentiality is required of any third parties to whom the administration of Your Plan may be subcontracted, including those based outside the European Economic Area. Your name and contact details will not be disclosed to other organisations (except as stated above).

Now Health International may contact **You** with details of other products and services which may be of interest to **You**. **You** may be contacted by post, telephone or email if appropriate. If **You** do not wish this to happen please tick this box  $\bigcirc$ .

#### Access to Medical Reports Act 1988

You have a right of access to, and correction of, information that We hold about You. Please contact Us if You would like to exercise either of these rights. Some of the information We collect about You may be classified as "sensitive" – that is information about racial or ethnic origin and physical or mental health. Data protection laws impose specific conditions in relation to sensitive information, including, in some circumstances, the need to obtain Your explicit consent before We process the information.

Important note: We regard the rights above as best practice but the legal requirements may differ in the country in which You reside. Please contact Us for additional information regarding regulations in Your jurisdiction.

By signing this Application Form **You** consent to the processing and transfer of information (including sensitive information) described in this notice. Without this consent **We** will not be able to consider **Your** application.

## Section 8: Declaration and authorisation

I hereby apply for cover on behalf of all the persons named in this application form for a Now Health International Group Plan as specified above.

I have received and read the **Benefit Schedule**, Terms and Conditions, **Definitions**, **Benefits** and exclusions of this **Group Plan**. I understand that the Application Form, **Certificate of Insurance**, **Benefit Schedule** and the Members' Handbook incorporating the **Group Plan** terms and conditions make up the contract between **Us** and all form part of the **Group Plan** Agreement. I am aware that cover shall be provided in accordance with the Agreement.

- I declare that the information given in this application is true and that disclosure in respect of each person included in this application is complete, even if some of the information provided is not in my own handwriting. I understand it is unlawful for me or my **Dependants** to knowingly provide false, incomplete or misleading facts or information to Now Health International for the purpose of defrauding or attempting to defraud Now Health International. Penalties may include imprisonment, fines, denial of coverage, loss of premium, loss of **Benefits** and legal damages.
- I understand that I must notify Now Health International Limited of any changes in the facts contained in this application form, such as a change in the state of health of any person named in it, before the latest of either written acceptance, payment of premium or the **Start Date/Entry Date**.
- For the purpose of this application I authorise any doctor who has ever treated or advised any of the persons named in this application to provide Now Health International with any information they may require in connection with **Treatment** related to any claim under this **Group Plan**. I have discussed the terms of this authorisation with my partner and competent adult **Dependants**, and I have obtained their consent to the release of their healthcare information pursuant to this authorisation.
- I declare that I have read the following from the members' handbook:
  - cancellation and termination rights
  - complaints procedures and referral rights to the financial ombudsman service
  - law and jurisdiction of the Group Plan
  - language of the Group Plan and Our service
  - compensation arrangements
  - Now Health International Limited is acting on behalf of Best Doctors Insurance Limited for the purposes of issuing and administering Group Plans, receiving premiums and paying claims.
- I understand that Now Health International cannot be liable and therefore will not pay claims if my **Group Plan** is lapsed should Now Health International be unable to collect my premium for whatever reason and I do not provide Now Health International with an alternate method of payment within seven days of Now Health International requests for alternative methods of payment.
- I agree that where **Medical Treatment** is received within the provider network by me or any of my **Dependants** and, except where previously agreed by Now Health International, it is determined that the **Treatment** or **Medical Condition** is not refundable within the terms and conditions of the **Group Plan**, I agree that I am liable to Now Health International for all claims settled for such medical **Treatment** in connection with any non-covered claim.
- I understand and confirm that where I have not repaid funds disbursed in good faith by Now Health International in respect of non-covered medical **Treatment**, valid claims may be offset against outstanding funds due to Now Health International and/or my **Group Plan** may be suspended until the outstanding amounts have been settled in full.
- I acknowledge that if it is determined by Now Health International that a claim was fraudulent my Membership of the **Group Plan** may be voided with immediate effect.
- I understand that if I am able to claim any costs from another insurance policy for the cost of any treatment or benefits received, Now Health International Limited will only be liable for a proportional share of the total costs.
- · I have read the important notes
- I agree to the declaration above and understand that cover is provided in accordance with the terms and conditions of the Now Health International **Group Plan**.

Signature (Insured/main applicant):	Date (dd/mm/yyyy):			
		/	/	

Now Health International Limited ("NHIL"), which is regulated by the Dubai Financial Service Authority, issues plans underwritten by Best Doctors Insurance Limited (which is regulated by the Bermuda Monetary Authority and is under the same common ownership as NHIL) Plans are only available to those outside the UAE. Now Health International Limited - Registered Office: Office 814, Liberty House, Level 8, Gate Drive Street, P.O.Box 482055, Dubai.

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